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JOURNAL
LIVE!

20 **YRS**
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MAY 17 - 19, 2022
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RFID JOURNAL LIVE!

Dementia Safeguarding Scheme- utilizing NFC technology in Policing.

Avon and Somerset Police
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www.avonandsomerset.police.uk | Follow us on    



Sergeant Stuart King



About me..



Avon & Somerset Policing area:



- Key locations:
 - City of Bristol
 - City of Bath
 - City of Wells
 - Glastonbury Festival

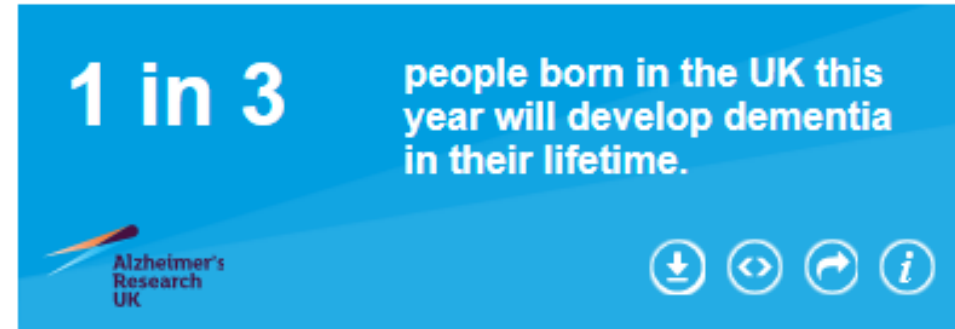


Overview

- In the UK, Dementia is one of the most significant conditions affecting older population
- Predicted estimates:
 - 2025: 1 million+ people
 - 2051: 2 million+ people



Source: Prince, M et al. (2014) Dementia UK: Update Second Edition report produced by King's College London and the London School of Economics for the Alzheimer's Society



Source: Lewis, F: Estimation of future cases of dementia from those born in 2015 (July 2015); Consultation report for Alzheimer's Research UK





Prof Michael Hornberger, from UEA's Norwich Medical School, said: "People with dementia getting lost or going missing is a problem worldwide. Around 70 percent of people with dementia may go missing at least once, with some at risk of going missing multiple times.

"Around 40,000 people with dementia go missing for the first time every year in the UK – and this figure is likely to grow with the projected increase in the dementia population.



Statistical Tables for UK Missing Persons Data Report, 2019/2020

Time series data of missing related reports in England and Wales

Website: missingpersons.police.uk
Contact email: ukmpu@nca.gov.uk

Dementia= 2,158 incidents in 2019/20 which is 2.7% across England & Wales

Estimated Cost of £5,395,000 (\$7,055,581.00) to policing alone!

*(based on average search cost @ £2500)

*<https://www.nationalcrimeagency.gov.uk/who-we-are/publications/503-uk-missing-persons-unit-statistics-report-2019-2020-1/file>

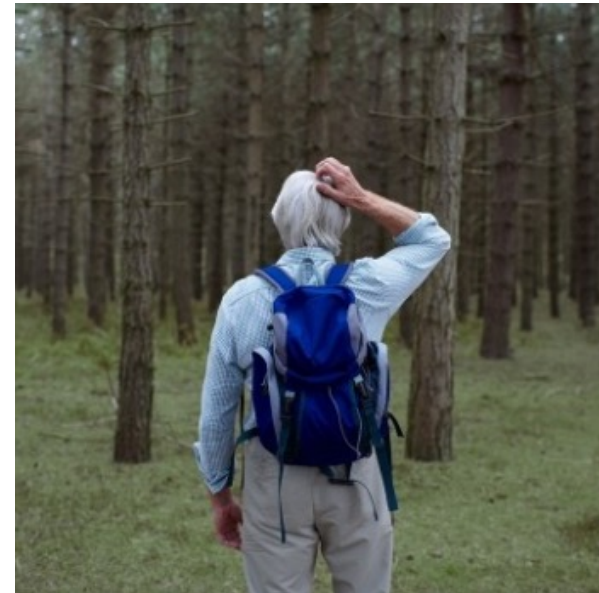
Leads to demands placed on other services..



Catalyst which caused me to take a closer look at links with Missing person reports & Dementia...

- A Lady who travelled across city to visit her childhood home that was cleared following bombing during WWII.
- Death of man with dementia struck by train after becoming disorientated
- Personal family diagnosis
- Drive for efficiency and maximising our ability to protect

Poignant memories...



A chance meeting in 2015...

Demand within Avon and Somerset identified...



Bristol Dementia Action Alliance

Increasing the awareness of Dementia amongst the communities of Bristol

Registered Charity 1167404



Decision to create a bespoke 'Dementia Safeguarding Scheme'.



2015: Dementia GPS Safeguarding scheme born

Key issues

- Funding
- Reputational risk from media
- Longevity of scheme
- Public and charitable support



Response

- **Stage 1 (2015-16)**

- Funding: Bristol Dementia charity
- 15 devices force-wide for 12 months
- Strict referral criteria: most at risk allocated device
- Designated mailbox for referrals
- Basic GPS pendant monitored by NHS call centre



Continued...



- Formation of force-wide Avon & Somerset Dementia Forum
- New funding stream through PCC community fund



Stage 2 (2017-18)

- New supplier: Bristol Careline
- Doubling devices to 30
- Missing person specialist to assess nominations
- Photograph/description added (with consent) to police intelligence system
- Promotional videos produced, local officers deliver GPS device



Continued...

- GPS device with enhanced features:
 - Geo safe zones
 - Online location access by NOK
 - Reduced demand on police call centre: NOK don't have to wait for missing episode to develop



Assessment



- Year 1 (2015-16) 87% success preventing police missing person reports
- Year 2 (2017- 18) 100% success: 0 calls for police assistance
- Wider benefits:
 - Enhanced safeguarding building relations between police and community



NFC' Introduction to the Safeguarding Scheme

- Key driver was the need for a device that was cost effective to safeguard a broader number of people.
- Options available were.....

Simple paper ID card perhaps?....

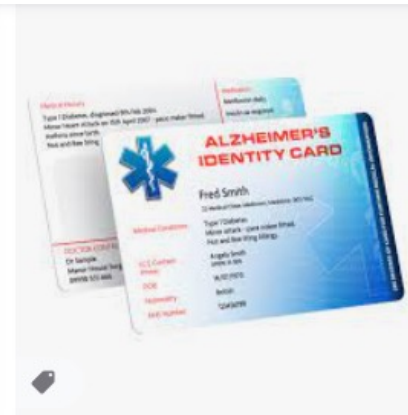
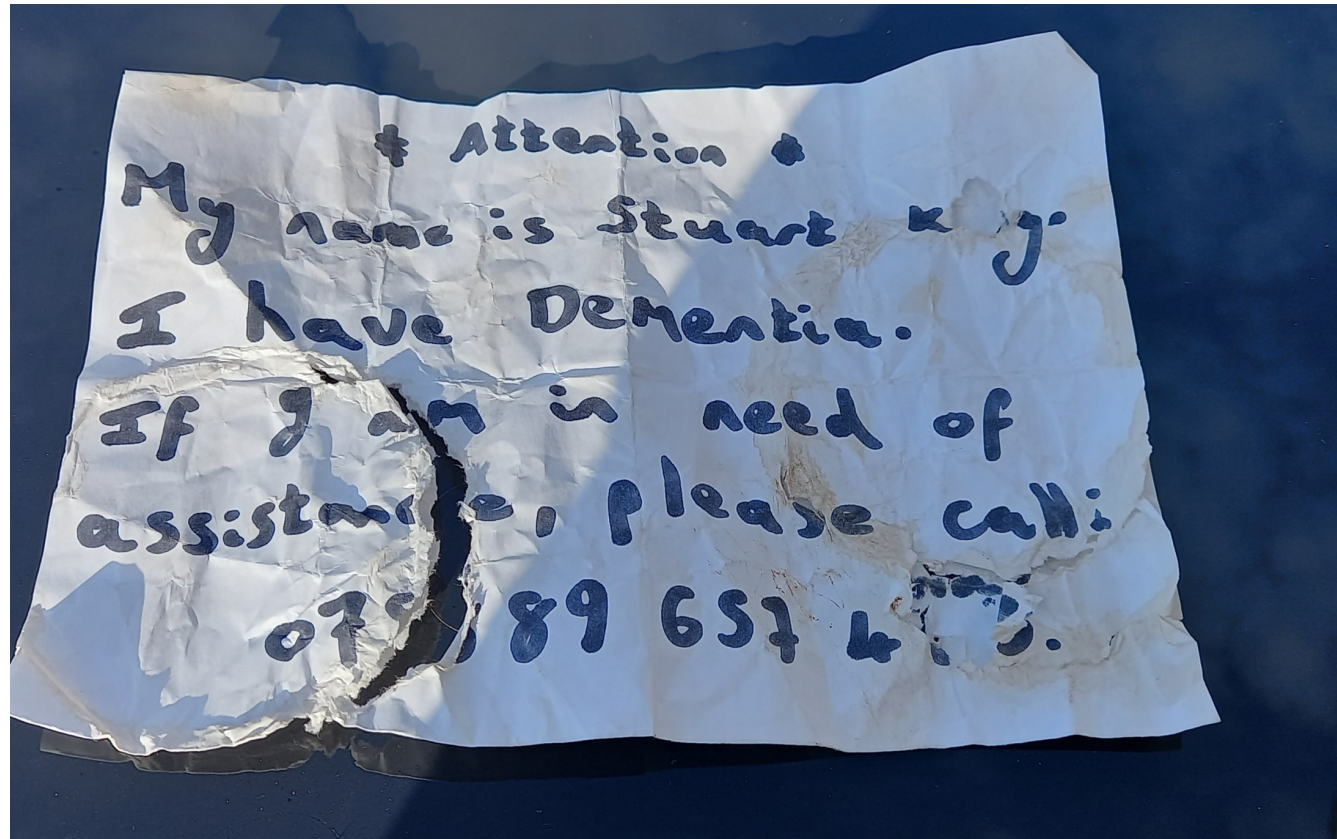


Image credit Google

Paper alert cards can become broken and illegible...



More robust silicone/rubber/metal printed bands maybe?



Medical Bracelet
with Engraveable
Tag



Deluxe Engraveable
Silicone Bracelet
BROAD BAND



Medical Flatband
(Inside Engraving)



Medical Bracelet
with Clasp



Deluxe Engraveable
Silicone Bracelet
(Inside Engraving)



Slim Traditional
Medical ID Bracelet



Sports Bracelet
with Engraveable
Tag

Image credit Google

...too costly as require bespoke individual production per band.



- Other issues are that they can't be updated and are limited in the information which can be printed. Image credit Google



Selected NFC as the solution!

Key requirements of an NFC device;

- Obvious in appearance
- Robust
- Waterproof
- Able to hold sufficient information about the wearer
- Able to offer assistance which will safeguard the wearer

Collaboration between Police, Charity & Fire...



Bespoke “Police & Fire” Wristband created cost was £1.50 (\$1.88).



NFC Assistance Wristbands

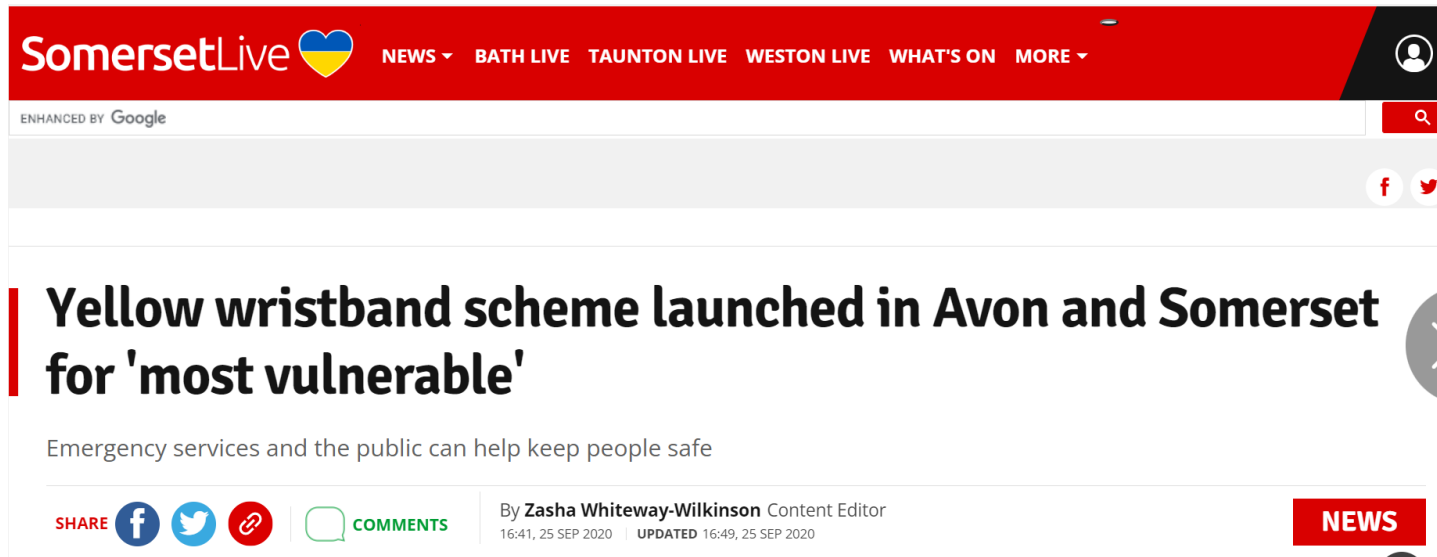
- Bright yellow for instant recognition of the scheme.
- Watch strap for application versatility.
- Rubberised for durability and waterproof.
- Embedded NFC chip



NFC Chip spec:

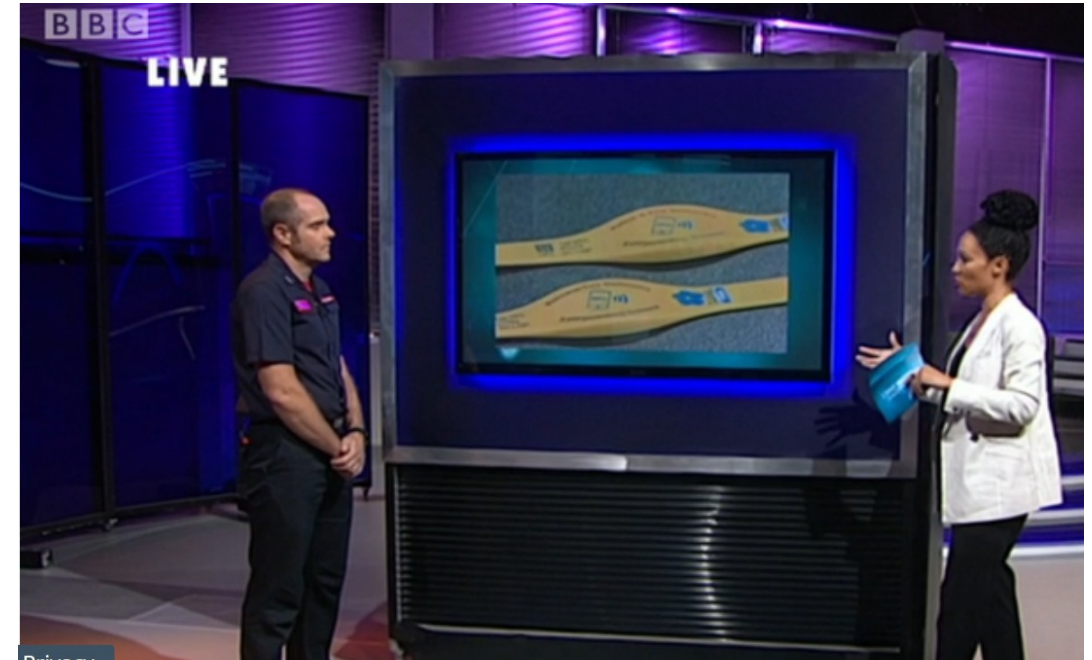


- **NTAG215 microchip.**
- **Memory of 504 bytes** storage of a message up to about 480 characters.
- Extremely reliable chip memory **retention of at least 10 years.**
- Can be **written 100,000 times** so no worry about erasing or changing the data!
- **NFC Forum Type 2 compliant** means compatible with all NFC enabled mobile phones.



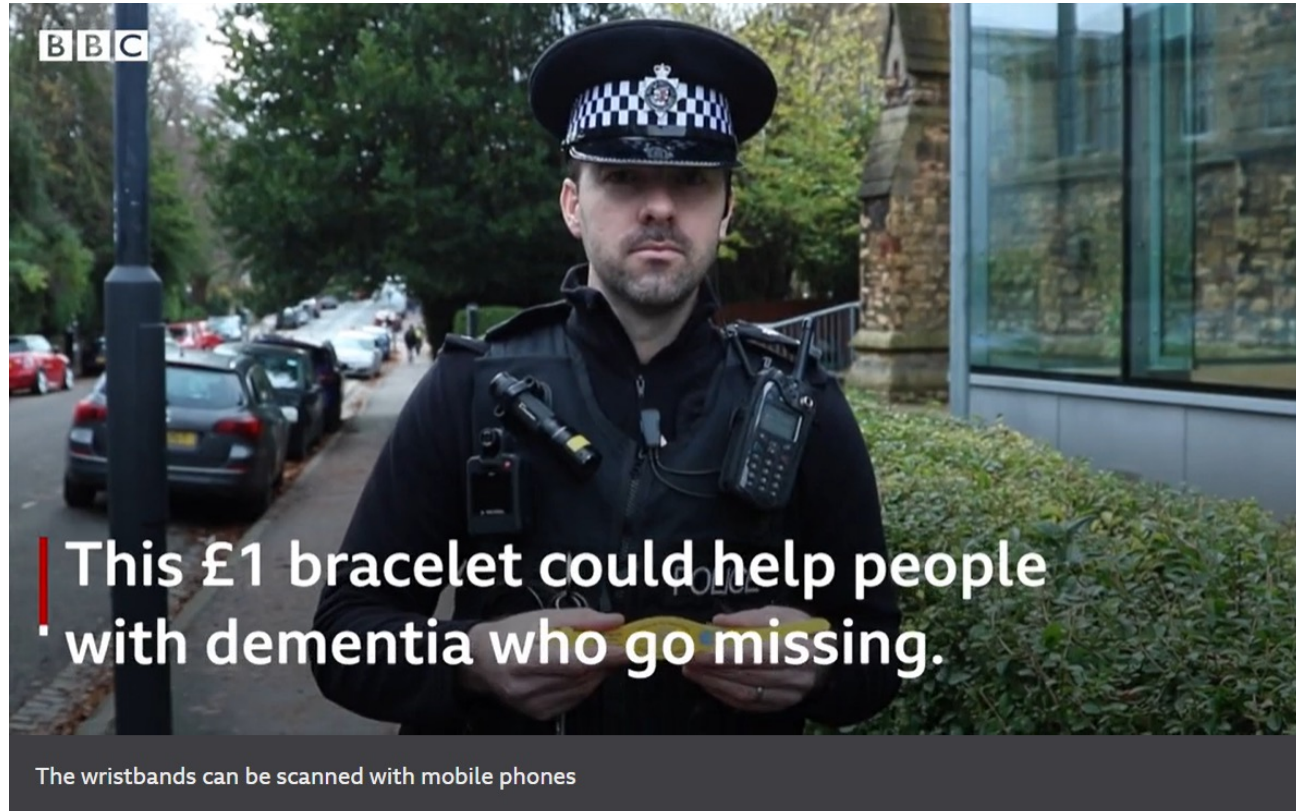
- October 2020, 750 NFC wristbands purchased.
- Allocated during home fire safety visits by the fire service in the area of Avon (city of Bristol, Bath and parts of Somerset).

Launched on BBC 1 Crimewatch Show..





www.bbc.co.uk/news/av/uk-england-bristol-55056759



Distribution

- Initial distribution of the first 750 wristbands was via applications to Avon Fire & Rescue for a home safety visit.



Dementia Safeguarding Scheme



Blockers identified to increased distribution:

- Fire home safety visits not required/wanted by everyone with Dementia.
- Only part of the force area covered.
- Herbert Protocol not completed during Fire visit and allocation of wristband.



- *The protocol is named after a war veteran of the Normandy landings named George Herbert, who lived with dementia in a care home. Mr Herbert went missing and sadly died while searching for his childhood home.*

2021 EXPANSION of the Dementia Safeguarding Scheme



Benefits

- **Greater coverage** of the entire force area (rather than just the “Avon” area).
- **Combined the application for the NFC assistance** device with registering for the **Herbert Protocol**.
- Additional funding obtained which allowed the **purchase of a further 2,000 NFC assistance wristbands**.
- The increased quantity allowed **distribution to support groups, hospitals, charities and other forces wishing to carry out a trial**.



Over 1,500 distributed!



- Applications made via force website via the Herbert Protocol and allocation to groups.

https://www.avonandsomerset.police.uk/forms/dss

Avon and Somerset Police

File Edit View Favourites Tools Help

Avon and Somerset Police
SERVE. PROTECT. RESPECT.

Register for the Dementia Safeguarding Scheme

Use this form if someone you know has dementia and you would like to provide the police with information to help in the event of the person going missing.

If you are concerned about your friend or relative, call the police on [999](tel:999).

If you have already registered someone for the Dementia Safeguarding Scheme (Herbert Protocol) and want to update their details, [report a change of circumstances](#).

Once you have started the form you will not be able to leave it and return, so make sure you have the time and information to be able to complete it in one go.

This form will take about 25 minutes to complete.

[Start now](#)

Resulting in over 500 registrations for the Herbert Protocol!

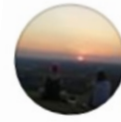




Ali Roper

I got one for a friend of mine who has dementia, she was over the moon to get it and wears it every time she goes out. Thank you A&S 😊

9w Like Reply



Maria Quinnell

I am very grateful for this scheme. My close relative does wear the band, so if they did become lost we can be informed much quicker of their whereabouts without the person having to remember personal information about themselves.

8w Like Reply



Jenny Slee

Katie PM a patient today had one of these on and I thought what a good idea! ❤️

24w Like Reply

Donna Ham

Brilliant. Hope this is the start of other ideas. Well done 🙌

9w Like Reply



Helen Sanders

What a brilliant idea and lovely to see the police being pro active with public safety. Well done.

Ali Roper

I helped a good friend get one as she has the early stages of dementia. It arrived within a week. She never leaves home without it. Thank you 😊

24w

Like

Reply

Andy Gainey

Brilliant idea. Well done.



Kathy Timbrell

This is such a great scheme I remember when I did community care and I did dementia training there was a case of a guy who went missing with dementia, he had one of these types of bands on and ended up being found in Scotland, I think he had managed to get on a bus and somehow got all the way up there before he was found but one of these types of bands helped find him, I really do believe that all... [See more](#)



Jaime Day

We have one for my dad. When he was recently admitted into hospital the doctors and nurses thought it was a fantastic idea.

2022 need for alternative



products

- Feedback regarding original wristband was overall positive but....
 - Some said it was *too bulky for small wrists*.
 - *Wasn't versatile enough* for applying to garments, walkers etc.
 - *Too bright* in colour.
 - Was *hidden under sleeves* and therefore not visible.



Solution='Hangtags'



Sample of feedback...



Sally White

I think the tags are so much better my mum wouldn't wear the bracelet but I would be able to attach the tag to her handbag

6w Like Reply

2  



Kathryn Cleave

My mum wont and doesnt wear the wristband as it's very chunky and she doesnt like it so takes it off constantly.... I've now hidden it into her handbag but the tags would work a lot better for us. Either that or an easier to wear bracelet type wristband that maybe isnt so chunky and stiff to wear... it's too big really particularly for an older lady with small wrists to wear. Thanks.

6w Like Reply



Angela Richmond

Is it possible to have one of the tags please , we have the wristband ,



Deb McCormack

Please can I get some more information on how to get the hand tag x

6w Like Reply

750 NFC assistance Hangtags purchased!

- **Greater versatility**

- Bungee strap allows self-attachment via a 'hook over' application.
- Lighter in weight.
- More visible (not hidden beneath clothing etc.)



750 NFC assistance Hangtags purchased!

- Easy to follow messaging to end user.
- Feedback led.
- Cheaper (less than £1) = greater distribution.
- Application to lanyards also made available.



20mm Lanyard



Clear messaging & design.



GLOW-IN-THE-DARK 'HANGTAGS'

- 250 purchased for trial.

- Direct result from feedback that some people wouldn't tolerate a bright yellow Hangtag.
- Less conspicuous off-white colour in day time but which would still stand-out.
- Glow-in-the-dark when in darker conditions, such as entering a shop, building, corridor etc.









More refined



assistance wristband.

- Smaller.
- Improved instructions on wristband.
- Reduced cost.
- Retaining the fundamentals of the already established “Dementia wristband scheme,”





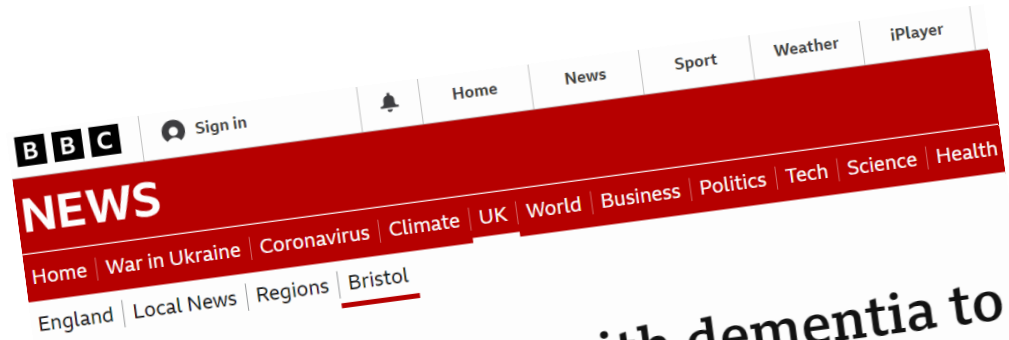
External Funding received:



GPS Tracking Devices allocated to most at-risk.

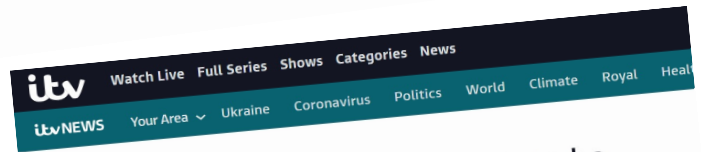


National news as trailblazer...



Vulnerable people with dementia to be offered GPS trackers

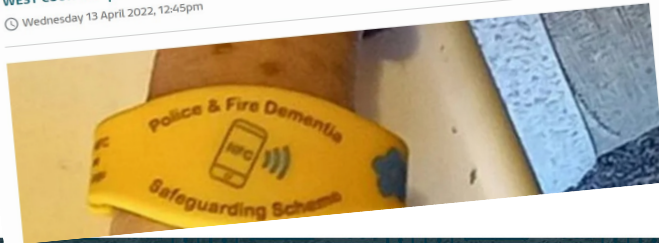
13 April



Vulnerable people with dementia to be offered GPS trackers

WEST COUNTRY | AVON AND SOMERSET POLICE | DEMENTIA | ELDERLY

Wednesday 13 April 2022, 12:45pm



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Top stories



The Telegraph

GPS trackers to help trace dementia sufferers at high risk of going missing

3 hours ago



SomersetLive

Dementia sufferers to be fitted with GPS tracker stop them going missing

3 hours ago

<https://planetradio.co.uk> > ... > News

Avon and Somerset Police launch new GPS trackers for dementia sufferers

3 hours ago — Avon and Somerset Police are making GPS tracking devices available to vulnerable adults as part of a scheme to protect people with dementia.



Avon and Somerset police already offer wristbands that store emergency contact information for vulnerable people
HOLLY THATCHER/PA

Police offer GPS trackers to people with dementia

NEW

Will Humphries, Southwest Correspondent
Tuesday April 12 2022, 5.00pm, The Times

The Future...

- Aspiration for NFC and GPS combined device.
- Increased distribution.
- Greater adoption across Britain.
- Formal Academic Assessment.



THANK YOU

