

MAY 17 - 19, 2022

MANDALAY BAY | LAS VEGAS, NV



RFID JOURNAL LIVE!

RFID/IoT for Warehouse and Inventory Management

Targeting the Correct RFID/IoT Technology for the Right Project

Presenter: Samad Rostampour

Professor, Vanier College and IT director @ IoT Lab, Université du Québec à Montréal (UQAM)

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director @IoT Lab, Université du Québec à Montréal (UQAM)



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Your Presenter

Samad Rostampour

- Professor @ Computer Science Department, Vanier College, Montreal
- IT Director, IoT lab., UQAM University, Montreal(https://labiot.uqam.ca/)

Judge @RFID Journal Award







Today's Program

- ➤ 10:45 AM 11:30 AM: RFID/IoT in Warehouse & Inventory Management Basics
- ➤ 11:30 AM 12:15 PM : Linking RFID to Inventory-Management Best Practices
- > 12:15 -13h00 PM : Lunch time
- > 1:00 PM 1:45 PM: Targeting the Correct RFID Technology for the Right Project
- ➤ 1:45 PM 2:30 PM : Key Steps in Building an Inventory-Management RFID Solution:

 Build Your Own RFID Portal
- > 2:30 -2h45 PM : Break time
- ≥ 2:45 PM 3:30 PM: Designing Your RFID Solution
- ➤ 3:30 PM 4:15 PM: Building Your RFID Business Case





Objective of the presentation

- Define the RFID/IoT strategy & select the right project
- Use a Methodological approach to solve problems & identify opportunities
- Target the appropriate RFID/IoT technology for your specific case







Main Idea of the presentation





But there is more than one way...





















1-Define the RFID/IoT strategy

Vision & orientation

- -How effective and efficient are the existing operations & business processes?
- –What are the Strategic-Tactical-Operational goals of my warehouse/inventory project?
- -How can RFID help me reach these goals?

"A vision without a plan is an hallucination"

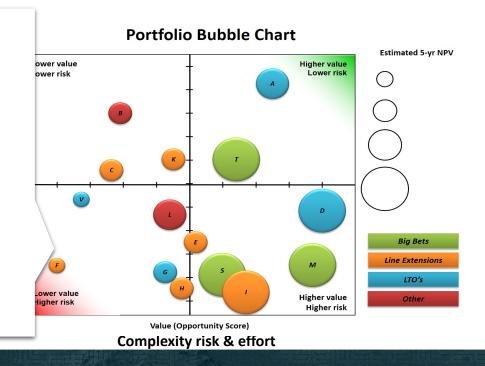




Select the right RFID project

Project Portfolio Management

- Strategies
- Resource allocation (based on priorities)
- Financials Methods (yes but....)
- Bubble diagrams or portfolio maps
 - Classification XY, E.g. P(technical success) and benefits (NPV))
- Scoring Models
 - Selected criteria's
- Check-lists
 - Yes-No; Go-Kill points (Stage gate)







Project Definition and planning

Project Front end

RFID Project life cycle

Project follow up & Operations

Project Planning

Implementat ion

RFID BPR
(As-Is)

Lab XOR Pilot Design Dev.

RFID BPR (To Be)

• Project Definition/requirements

- Project initial planning & comm.
- •High level Business case / value
- Project / Pilot site preselection
- Team building & Education





It all starts with requirement management

Poorly expressed requirement can be devastating; - domino effect that leads to timeconsuming rework, inadequate deliveries and budget overruns

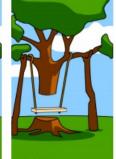
How Projects Really Work (version 1.0)







How the project leade understood it





How the programmer



How the business consultant described it





What operations installed



How the customer was



How it was supported



What the customer really

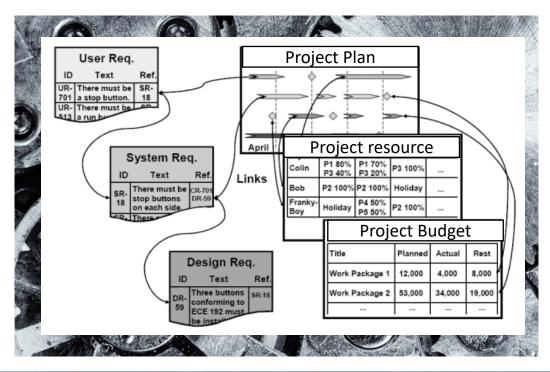




Moving from idea to projects

Supporting the writing of an RFID-IoT project proposal

"(...) link user requirements to system requirements and system requirements to design requirements (...) to work packages, to resources and budgets, to milestones and deliverables"...







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To solve problems & identify opportunities



- Set of practices, procedures & rules used in the inquiry/investigation of RFID potential
- With the goal to understand different situations & acquiring new knowledge
- Based on gathering observable, empirical & measurable evidence in your warehouse!
- It is not a formula!







To solve problems & identify opportunities

Do not envision an RFID project as a technological project!



Define:

- Goals for process improvement
- Customer requirements
- Project scope
- The problem/opportunity



Measure:

- Identify appropriate performance measures
- Collect data
- Evaluate current process performance



Analyze:

- Develop and test theories related to root causes of problems
- Identify cause-and-effect relationships



Improve:

 Develop, evaluate, and implement solutions to reduce gap between desired process performance and current performance



Control:

- Monitor process to sustain improved performance
- Ensure that problems do not resurface





Methodology

Defining the problem – the classics errors!

- 1. Our problem is that we want to improve
- 2. Our problem is that we want to
- 3. Our problemation of the second way of the second with the second way of the secon



"So.... How can we blame procurement?"



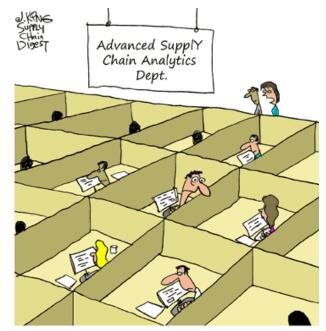


Methodology

Defining the problem – the classics errors!

Defining the problem/opportunities & envisioning solutions shouldn't be an endless process...

It has to be managed as a project!
By **projects managers**! For/with **operations managers**!



"They've supposedly been close to a breakthrough on inventory optimization for 5 years now."





To solve problems & identify opportunities



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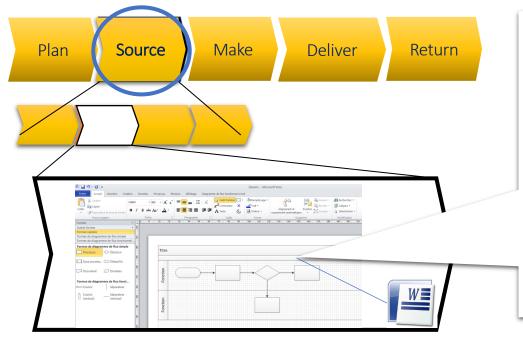
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Methodology

Data gathering: a process perspective



- Use Process Modeling Methods & standards
- Concentrate on core processes (Receive, put away, pick, ...)
- Use KPIs to assess/ measure your processes





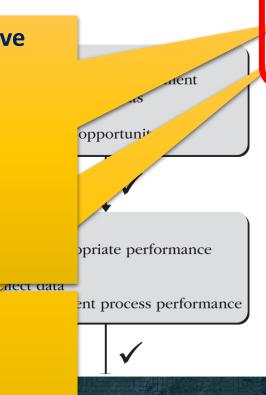
Data gathering and analysis

Operations Management perspective

- Employee surveys
- Plant tour/audits
- Value chain
- Business Processes mapping
- Issues Trees Root cause analysis
- ABC)Pareto analysis
- Org. Charts

Technical perspective

- Site Survey
- IT Infrastructure/system maps
- IT portfolio assessment
- Wireless Network evaluation



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An example

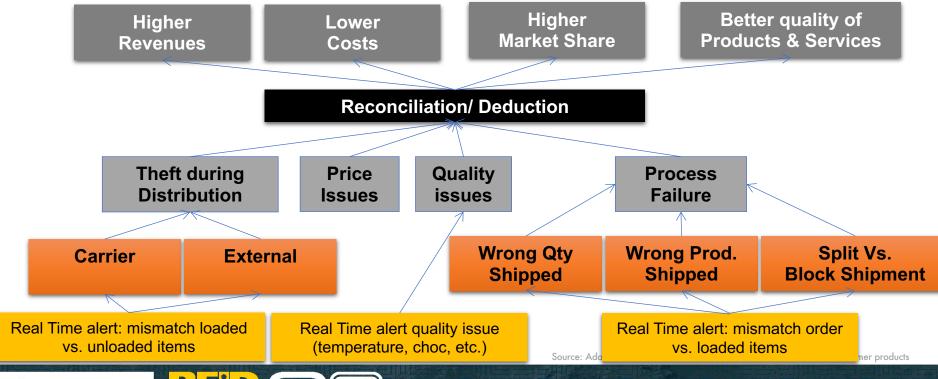
I have a problem !!!! "We often face some problems when it's time to make the reconciliation between the products shipped by the supplier and the ones received at the warehouse... ge par Free-Photos de Pixabay





Methodology & Tools

Analyzing the problem







Methodology & Tools

Analyzing the problem

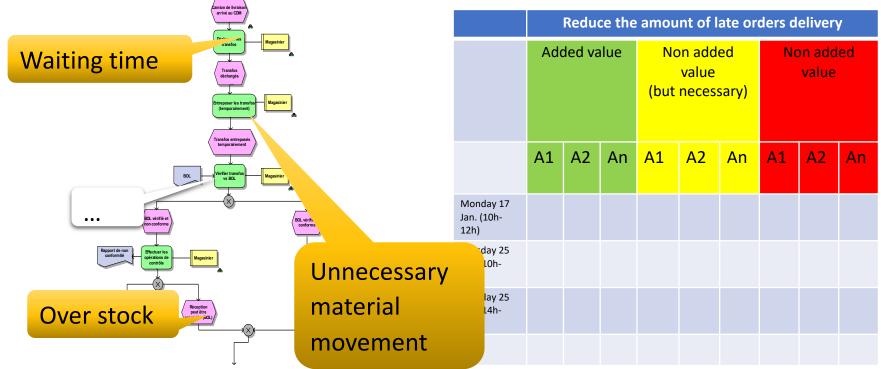
ESG UOÀM

As we define & analyse the problems, we already anticipate the requirements for selecting the technology.... Wrong Qty Split Vs. Block Theft during Wrong Prod. **Distribution (carriers/external)** Shipped **Shipment Shipped** Real Time alert: mismatch Real Time alert: mismatch Real Time alert: Temp. **Real Time** loaded vs. unloaded items control alert: ... order vs. loaded items **Unique Serial** Temperature Automated Real time Number sensor scanning access **LABO** MAY 17 - 19, 2022

Source: Adapted from EPC Global US, 2005 - EPC Value Model for Consumer products

Methodology

Analysing -Process Map & value analysis (and waste)







Select-solution

- Market browsing/ Identification of existing solutions/vendors
- Conference/exhibition (RFID Journal Live ©)
- RFID Journal awards
- Benchmarking analysis
- RFI / RFQ/RFP/...
- Computer simulation
- Laboratory experiments/ Pilot
- •



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Managing the project - implementing

- IT Project management guidelines & methodologies (e.g. PMBOK, APMBOK)
- Agile project management methodologies
- ERP/IOS implementation methodologies methodologies (BPR)
- Laboratory experiments
- Pilot project

rocess improvement *mirements* propriate performance irrent process performance

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Cost Impacts and pay off Analysis

1. ABC: Activity-Based Costing

2. BSC: Balanced ScoreCard

3. SCOR: Supply Chain Operation Reference Model

4. GSCF framework

5. ASLOG audit

6. EFQM: Excellence Model

7. . . .



erformance

te current process performance

Analyze:

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Select the appropriate RFID-IoT tech.

for your specific case?



Image par Gerd Altmann de Pixabay





IoT Infrastructure

An RFID/IoT solution is not just about tags and readers

Applications/Analysis/transactions/Visualisation

(Local application, Cloud/fog/edge based application, Mobile apps)

Information hosting/access/sharing

(Local server, Cloud based server, Fog based, Edge based...)

Data Communication

(Communication network - LAN, WLAN, WAN, MAN - LoRa, LTE-4G, 5G)

Data capture

(RFID readers/antennas, BLE sensors, Wi-Fi, Li-Fi, Cameras, IR, USID, Mobile robots, etc.)

Identification/Connected objects

Tags RFID

Active/ passive/ semi-passive

Sensors

Movement, Light, Temperature, Etc.

Mobile & Mounted devices

Phones, Tablets, Mobile computers, lifi tracker, Etc.

Wearables

Smart watch, fitness tracker, BLE badge

None

The object as the identifier

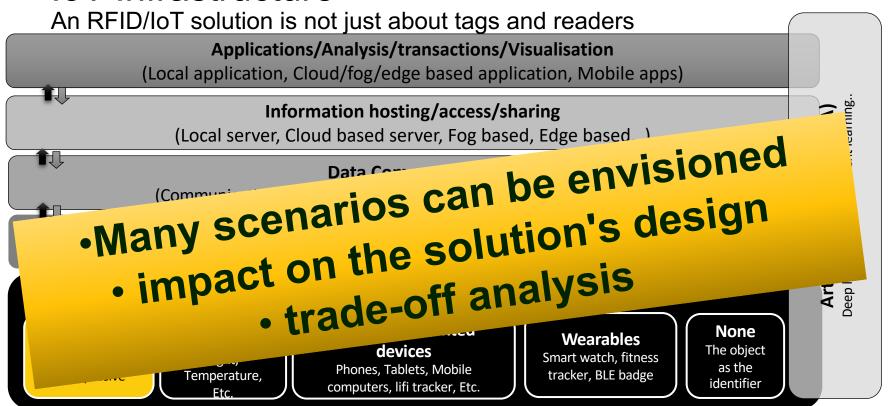




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Artificial Intelligence (IA)
Deep learning, reinforcement learning

IoT Infrastructure







Select the appropriate RFID tech. for your specific case?

The technology will support your case – Requirement management

- Passive RFID (LF, HF, UHF)
- Semi Passive RFID (BAP)
- Active RFID (proprietary 433Mhz, UWB, RFID/IR, RFID/WIFI)
- Hybrid solutions
- BLE solutions (RSSI, AoA)
- LiFi
- Robots
- Drones
- •









Select the appropriate RFID tech.

Some questions for the design of the "to Be" business & technological Scenarios

- Which application / business process(es)?
 - Which products? What level of tagging?
 - What functionalities are required for the tags/readers?
 - What is the level of process automation? Automated? Semi-automated?
 - Where will items need to be identified?
 - How Many products (tags) at a time?
 - What is the speed (reading, commissioning tags, etc.)?
 - What is the reading/writing distance?
 - What is the required precision and accuracy?
 - What is the required latency? Do you need real time?
 - What is the required level of Security?
 - With who to share the info? Why?
 - etc





Select the appropriate RFID tech.

Some questions you should ask

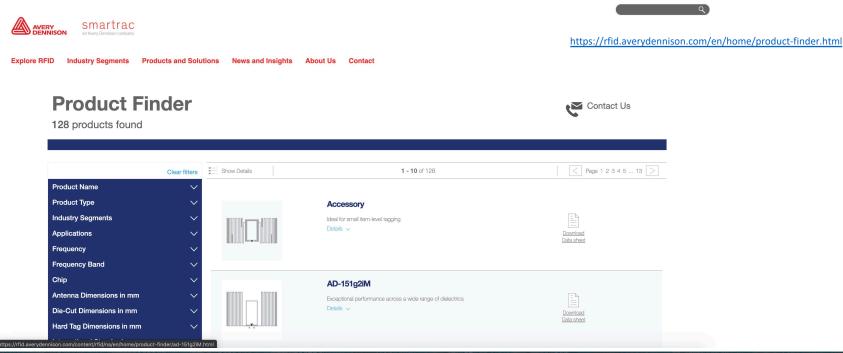
- Business requirements
- Technological requirements
- Project management constraints





Select the appropriate RFID tech.

Selection tools on vendor websites







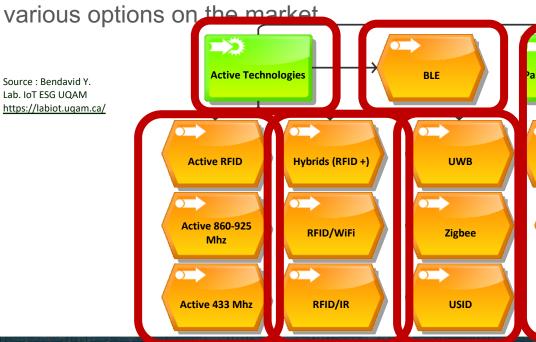
English [Change]

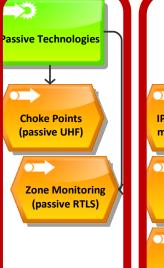
Select the appropriate RTLS

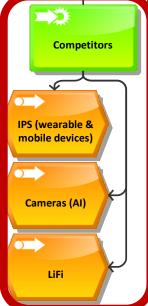
RTLS Technologies Process interface

RTLS Platforms

Source: Bendavid Y. Lab. IoT ESG UQAM https://labiot.ugam.ca/









Proprietary Platform





Looking at (relatively) emerging solutions...



https://www.media.mit.edu/posts/rfly-in-the-news/



https://www.rfidjournal.com/rfid-reading-drone-tested-in-asia-warehouses



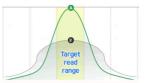
Search Results

drone

Sort By: O Relevance Date Descending O Date Ascending

Your search for DRONE returned approximately 192 results.

Which one do you prefer Tag ② or ③?



How to Take Inventory With Drones

A California Polytechnic State University (Cal Poly) research project has found that an RFID-enabled unmanned aerial vehicle (UAV), or drone, [...]



SEND IT YOUR WAY

Newsletter Options

- General Interest (Thursdays)
- Europe RFID News
- ☐ Health Care RFID News
- Manufacturing RFID News
- Retail Apparel RFID News
- RFID Journal Event Updates
- RFID Journal Partner Updates
- *Email

Auterion, Maxon Partner on Drones for Enterprise, Government Use

Jun 4, 2021 ▶ by Rich Handley

Viewing Results: 1 - 10

The companies will explore long-term opportunities around propulsion systems, autopilot communication, data sharing and real-time monitoring.



Digital Technologies Are Key to Governing Robots and Drones







Look at (relatively) new solutions...





Robotic

Cobot market set for annual growth rates of 20 to 30 percent

April 18, 2022

Maya Xiao, senior analyst at Interact Analysis, discusses how the collaborative robot market is performing as we come out of Covid



Robotics

100,000 mobile robots shipped In 2021

March 24, 2022

The labour shortage and strong e-commerce growth have accelerated manufacturing and logistics companies' plans to automate



Automatio

Robots as a service growing in popularity

March 10, 2022

Market share already at eight percent, IDTechEx says

https://www.insidelogistics.ca/topic/robotics/



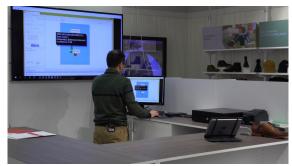


(relativelly) new ones?

Passive RTLS (RF Controls)









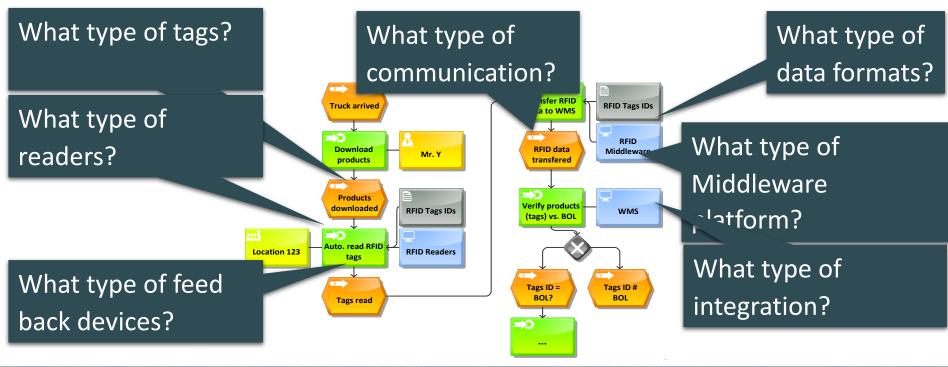
Passive RTLS @ the IoT lab. using **RF Controls** antennas and **Avery Dennison** Tags https://labiot.uqam.ca/projets/





Evaluating different options & Selecting the right

technologies - Build your scenarios (an example for receiving)









THANK YOU