

#### **MAY 17 - 19, 2022** MANDALAY BAY | **LAS VEGAS, NV**

# RFD JOURNAL LIVE!

## **RFID/IoT for Warehouse and Inventory Management**

#### Linking RFID/IoT to Inventory-Management Best Practices

**Presenter: Samad Rostampour** 

Professor, Vanier College and IT director @ IoT Lab, Université du Québec à Montréal (UQAM) With the **collaboration of Ygal Bendavid** director @IoT Lab, Université du Québec à Montréal (UQAM)







# Today's Program

> 10:45 AM - 11:30 AM: RFID/IoT in Warehouse & Inventory Management Basics

#### > 11:30 AM - 12:15 PM : Linking RFID to Inventory-Management Best Practices

- > 12:15 -13h00 PM : Lunch time
- > 1:00 PM 1:45 PM: Targeting the Correct RFID Technology for the Right Project
- 1:45 PM 2:30 PM : Key Steps in Building an Inventory-Management RFID Solution: Build Your Own RFID Portal

- > 2:30 2h45 PM : Break time
- ➤ 2:45 PM 3:30 PM: Designing Your RFID Solution
- ➤ 3:30 PM 4:15 PM: Building Your RFID Business Case



## Your Presenter

#### Samad Rostampour

- Professor @ Computer Science Department, Vanier College, Montreal
- IT Director, IoT lab., UQAM University, Montreal(<u>https://labiot.uqam.ca/</u>)

• Judge @RFID Journal Award





# Objective of the presentation

- Understand how RFID/IoT ties in with warehouse inventory & SCM
- Identify how RFID facilitates warehouse best practices
- Position RFID as an enabler of more efficient W&IM





# What is Inventory Management

- *Inventory* is the stored accumulation of transformed resources (e.g. materials, information, and money)
- *Inventory management* is the activity of planning and controlling accumulation of the resources that flow through supply networks, operations and processes

Slack et al., Operations and Process Management, Principles and practice for strategic impact



# So... RFID's goal is to reduce inventory?



# Inventory Management is finding the right stock balance





Stock outs =  $\odot$  customer + losses

Excess stocks = costs + waste





# Inventory Management is finding a balance between extremes





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## ...but there is a cost to inventory

- Ties up money (working capital)
- Can become obsolete
- Can be damaged or deteriorate over time
- Can be lost...or expensive to retrieve
- Can take up excessive storage space (vs. its value)

- Can involve high admin. & insurance costs
- Etc.



# Inventory Management & RFID

The underlying objective of inventory management is to

- Reduce inventory costs
- Reduce operating costs
- Increase customer service
- Increase revenues!

#### SO... HOW CAN RFID HELP?





# What Managers Want...VALUE

- They want a solution to a problem
- They want **information** they can **use to improve** the way they do business
- They don't care where the information comes from or how it was gathered since it is **accurate**
- They want visibility across the warehouse and the SC
- They want value!
- They don't want to buy (RFID) technology

A solution that can deliver benefits organizations can't achieve otherwise...



### What Managers Want...Visibility

- Capture data (events)
- Translate data into information's
- Access this information, accurate, precise, updated
- Analyze this information (actual and predictive)
- Take event-based decisions based on this information (actionnable insights)
- Improve supply chain business process performance

RFID as an enabler & Visibility is a mean to take better decisions



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Image par <u>Gerhard G.</u> de <u>Pixabay</u>

#### What is Visibility? Visibility on events dimensions



#### RFID Event

EPC (SGTIN) :ACAD000000000000002543 EPC (SGTIN) :ACAD0000000000000002544 EPC (SGTIN) :ACAD0000000000000002545

EPCs (SSCC) :ACAD00000000000010001212

2022-05-17 13:55:00

EPC (GLN): ACAD00000000000010001234

Receiving



## From data capture to information management

- From (inventory) data capture to (inventory) information management
- With RFID data, it's not just what you know; it's what you do with what you know

- What: 00098700...
- When: 10h30 AM
- Where: (X, Y, Z)
- Why: Shipping to XX
- How: 17 deg. Cel





### What Managers Want...

A fully integrated working solution







### What Managers hate...





# Linking RFID/IoT to W&IM



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Warehouse management design *A solution for your specific needs...* 







#### Warehouse Mgt. best practices... & RFID potential application

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**Obtain ASN for inbound deliveries** 

#### **Reject unplanned receipts**

**Directly enter receipt into computers** 

- Put away items immediately after receipt
- Eliminate the receiving function (direct delivery to prod.)
- Repackage incoming items into increments ordered by customers
- Assign docks on the minimum warehouse travel time
- etc



#### WMS applications & RFID

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Functionality	D: Desired	M: Source Code	required, what	Comments
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1 Verd 8 Approximate		N: Not possible		
2 Tard & Appointments				
1. Ability to schedule inbound and outbound docks				
4 2. Ability to manage electronic appointment requests				
5 3. Ability to allow carriers to set their own appointments through a portal				
6 4. Manage dock door assignments and exceptions (i.e., late)				
7 5. Support for RF/PC yard gate check in/out				
8 6. Ability to direct yard moves via RF or paper				
9 7. Ability for system to direct yard tasks by priority and/or proximity				
10 8. Ability to track demurrage/detention by owner or carrier				
1) 9. Computable fulles for assigning dock doors and yard locations				
12 10. Trailer visibility				
13 10.1 Trailer position in Yard of dock				
14 10.2 Trailer contents				
12 11 Alorte to vard activities				
17 12 Visibility and reporting of full history of a trailer from gate check-in to it leaving the yard				
18 13. Visibility and reporting on all vard activities (i.e., driver tasks)				
19 Receiving				
20 1. RF Receiving Types				
21 1.1 Receive against Purchase Orders, Transfer Orders or other inbound order types				
22 1.2 ASN receiving				
23 1.3 Shipment (Load)-based receiving				
24 1.3.1 Define expected shipment contents before receiving				
25 1.3.2 Shipment reconciliation				
26 1.4 Blind receipts (Receipt without PO)				
27 1.5 Unknown receipts (no item or PO available)				
28 1.6 Receive returns w/out a disposition				
29 1.7 Ability to determine if returns should be received into inventory				
30 1.0 Receive returns with a disposition				
31 1.9 Receive transiers without nost originated orders				
32 1.10 Production Receipts				



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#### RFID as an enabler of more efficient Inventory Management

- Provide information to support-automate key decisions (e.g. order quantity)
- Ensure better inventory management (e.g. FIFO, inventory turnover, product location, product condition, etc.)
- Facilitate physical counting (from hand-held reader to passive RTLS )
- Facilitate reordering approaches
- Reduce the impact of probabilistic demand (real time information on the supply chain)

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#### An example - Automated replenishment Low value (Medical supplies)



Source: Tecsys/Logi-D – case of Concord Hospital



#### An example - Automated replenishment Bixis – same concept different context





#### An example - Automated replenishment Suchis - – same concept different context



Source: https://www.pre-motion.nl/lopende-band-food-serveren/sushiband-restaurant



#### An example - Automated replenishment

Martini Smart Cube- – same concept different context

 Itelligent ice cube containing a Bluetooth <u>beacon</u> and <u>sensor</u> that could not only cool their beverage, but also order the next one for them»



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http://www.rfidjournal.com/articles/view?15044



# An example - Automated replenishment

#### Amazon Dash



#### What is Dash Replenishment?

Amazon Dash Replenishment is an Amazon service, integrated with Alexa, that you can add to your connected devices to make reordering supplies or replacement parts easy for your customers. Once set up, your customers can track supply levels within the Alexa app, receive notifications from Alexa when supplies are running low or parts need replacement, and smart reorder from Amazon when needed. Dash Replenishment takes advantage of Amazon's payment systems, customer service, and fulfillment network to give your customers access to Amazon's low prices, great selection, and reliable delivery.

#### https://developer.amazon.com/fr-FR/alexa/dash-services

![](_page_29_Picture_7.jpeg)

#### An example - Automated replenishment

Amazon Dash

	Level sensor	Usage sensor	Level Usage sensor	
Use When	You know the total value contained in the device	You know the relative consumed value	You don't know the total value or a relative consumed value	
Example Device	Printer	Coffee machine, washing machine, dishwasher	Robovacuum, air purifier	
Example Consumable	Ink, toner	Coffee pods, detergent, tabs	Brushes, filters	
Example Sensor Data	50%, 100g, 2.5L left	1 unit, 1 oz, 30 ml used	-20% lifespan used	
Description	This device type stores the consumable internally and measure the remaining amount	This device type only knows when a certain amount is consumed	This device type stores the consumable internally but doesn't know the current level, only the delta of lifespan used	

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![](_page_30_Picture_3.jpeg)

https://developer.amazon.com/fr/docs/dash/dash-replenishment-over

![](_page_30_Picture_4.jpeg)

#### Any opportunities?

![](_page_31_Picture_1.jpeg)

![](_page_31_Picture_2.jpeg)

# Inventory/Warehouse Management on RFID Journal

locations of products in real time throughout the supply chain.

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	Mar 30, 2022  by Edson Perin					
	Stefanini Group's Mozaiko RFID solution enables the company to monitor the quantities and					

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Which one do you prefer

LABO

ESG UOÀM

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![](_page_33_Picture_1.jpeg)