# REP.

#### SEPTEMBER 26 - 28, 2021 PHOENIX CONVENTION CENTER | PHOENIX, AZ

## RFD JOURNAL LIVE!

#### Linking RFID to Inventory-Management Best Practices

Pedro M. Reyes, PhD

Associate professor of operations & supply chain management

Baylor University

#### Your presenter

- Associate Professor of Operations Management & Supply Chain Management
- Baylor University





## **SEPTEMBER 26 - 28, 2021**<sub>3</sub>

#### Objective of this presentation

- Understand how RFID links with warehouse inventory and SCM
- Identify how RFID facilitates warehouse management best practice
- Position RFID as an enabler for a more efficient W&IMS



**SEPTEMBER 26 - 28, 2021**<sub>4</sub>

#### What is inventory management

- Inventory is the stored accumulation of transformed resources
- *Inventory management* is the activity of planning and controlling the accumulation of the resources that flow through the supply networks



#### Inventory is a necessary evil

- Why do we need inventory?
  - To meet anticipated demand
  - To smooth production requirements
  - To decouple the production-distribution system
  - To protect against stockouts
  - And more...



#### But inventory costs money

- Why do we not want inventory?
  - Ties up working capital
  - Excess inventory takes up storage space
  - Potential for obsolescence
  - Can be damaged
  - Can be lost
  - And more...



# Inventory management is about finding the right balance





#### Stock outs = $\otimes$ customer + losses

Excess stocks = costs + waste





**SEPTEMBER 26 - 28, 2021**<sub>8</sub>

# Inventory management is finding a balance between extremes





**SEPTEMBER 26 - 28, 2021**<sub>9</sub>

#### Inventory Management & RFID

Principal objectives of inventory management

- Control (reduce) costs
- Control (reduce) operating costs
- Increase customer service
- Increase revenues

#### So how can RFID help?



#### What is RFID's link to inventory management?



#### What do managers want?



#### They don't want to buy (RFID) technology



What do managers want?

#### Value: Capturing data, translating it into information Accessing this information!

RFID as an enabler & Visibility is a mean to take better decisions



#### What is visibility? Visibility is seeing the events "as they happen"



Source: adapted from Using EPCIS Data Sharing for Full Supply Chain Visibility K. R. Traub, Ken Traub Consulting LLC,

## Baylor University



#### From auto data capture to information management

- From inventory data capture to inventory information
- With RFID data
  - it's not just "what you know"
  - it's "what you do" with "what you know"

- What: 00098700...
- When: 10:30 AM
- Where: (X, Y)
- Why: Shipping to XX
- How: 17 deg.





#### What managers want... is a fully integrated "working" solution





Managers hate...



# Linking RFID to warehouse and inventory management





#### Objective of this presentation

- Understand how RFID links with warehouse inventory and SCM
- Identify how RFID facilitates warehouse management best practice
- Position RFID as an enabler for a more efficient W&IMS



# Warehouse management design A solution for your specific needs





Warehouse management best practice and RFID potential application

Obtain ASN for inbound deliveries

Reject unplanned receipts

**Directly enter receipt into computers** 

- Put away items immediately after receipt
- Eliminate the receiving function

• Assign docks on the minimum warehouse travel time



#### Objective of this presentation

- Understand how RFID links with warehouse inventory and SCM
- Identify how RFID facilitates warehouse management best practice
- **Position** RFID as an enabler for a more efficient W&IMS



RFID as an enabler towards a more efficient inventory management system

- Provide information to support KPI decisions
- Better inventory management KPIs
- Facilitates physical cycle counting
- Facilitates automated replenishment systems



#### Do you see any opportunities?







