

The background of the entire image is a dark blue-grey gradient with a white wireframe pattern of jagged mountain peaks and valleys.

RFID

JOURNAL

DIGITAL SUMMIT

MAY 10 - 13, 2021

RFID and IoT in Logistics

RTLS in 2021: Where Do We Stand?

- **Ygal Bendavid (Ph.D.)**
- Professor, AOTI
- Director - IoT Lab.
- ESG UQAM
- <https://labiot.uqam.ca/>

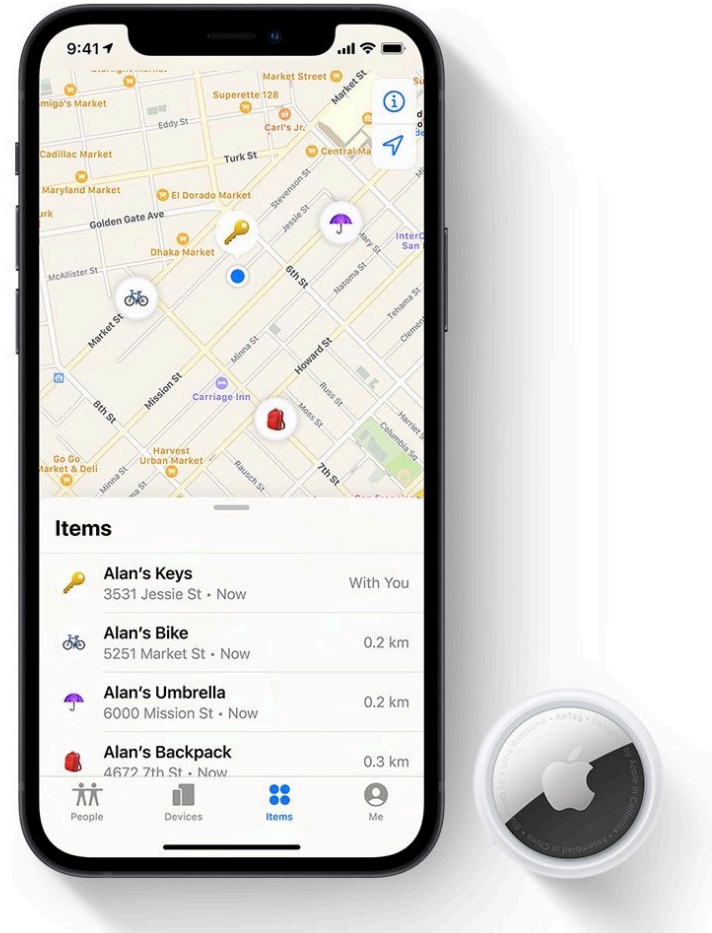


- **Samad Rostampour (Ph.D.)**
- Professor, Vanier College
- IT Director - IoT Lab.
- ESG UQAM
- <https://labiot.uqam.ca/>



Everybody is jumping in the game

- “Precision Findings”
Ping it. Find it...



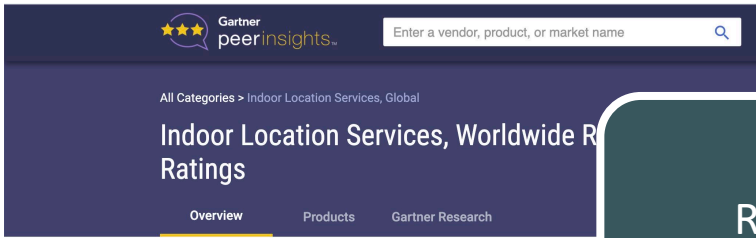
Lose your knack for losing things.

AirTag is an easy way to keep track of your stuff. Attach one to your keys, slip another one in your backpack. And just like that, they're on your radar in the Find My app. AirTag has your back.

[Learn more about the Find My app >](#)

The RTLS Portfolio

Some of the vendors

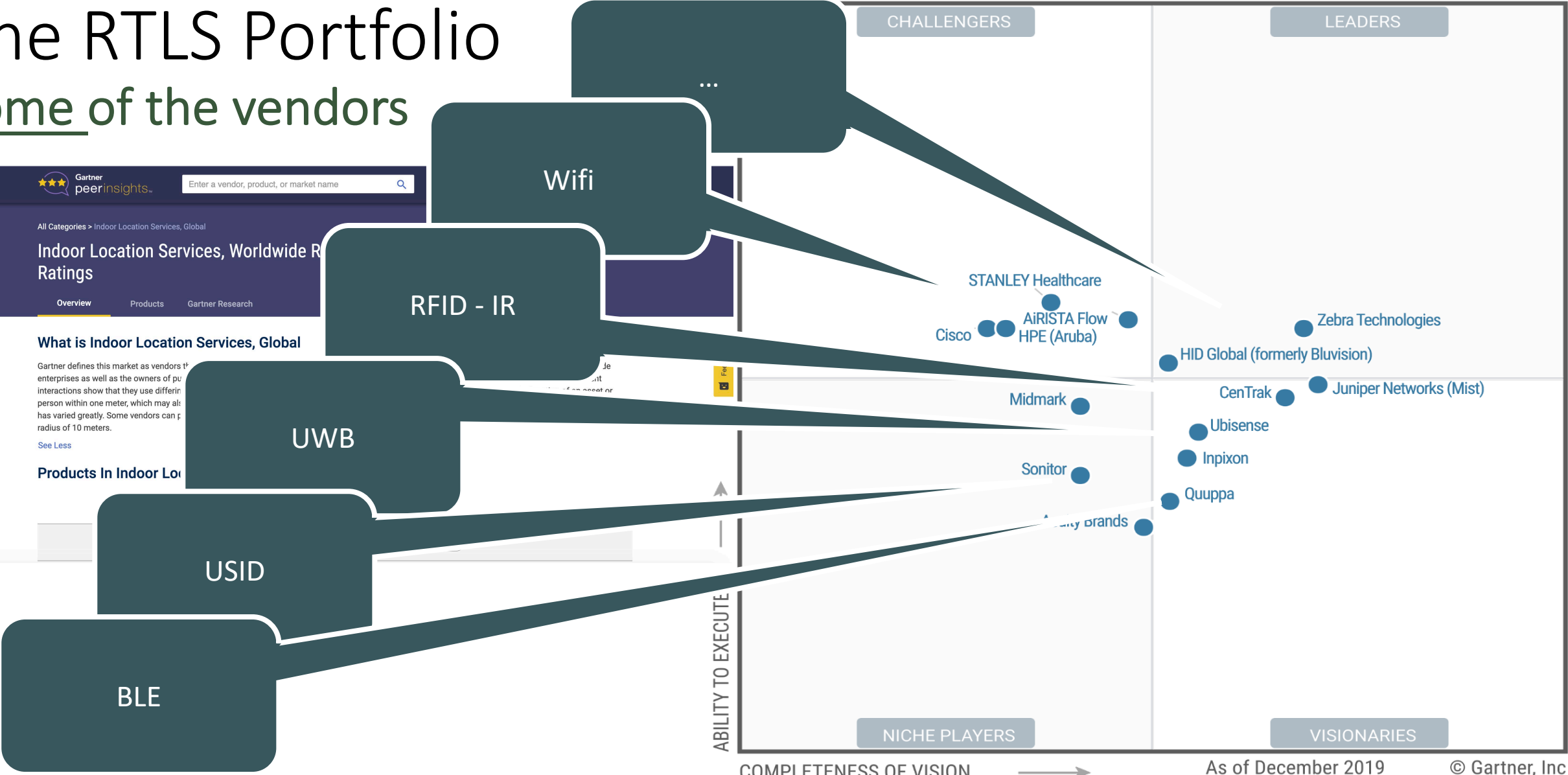


What is Indoor Location Services, Global

Gartner defines this market as vendors that provide location services to enterprises as well as the owners of public spaces. Interactions show that they use different technologies to track a person within one meter, which may also have varied greatly. Some vendors can provide location services with a radius of 10 meters.

[See Less](#)

Products In Indoor Location Services



As of December 2019 © Gartner, Inc



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Gartner Magic Quadrant for indoor RTLS
See Also: <https://www.gartner.com/reviews/market/indoor-location-services>

A first search...

- **Multi-sector**
 - Hospitals stay in the race
 - Industry X.0, smart building, logistics, ...
- **Multi-application**
 - Locating is the beginning
- **Multi technology**
 - & Multi-sub technologies/techniques
 - Passive RTLS going forward
- **Adapted for Covid-19 context**
 - Social distancing Apps
 - X Tracing

Search Results

RTLS

Sort By: ☒ Relevance ☐ Date Descending ☐ Date Ascending

Your search for *RTLS* returned approximately 1544 results.

Viewing Results: 1 - 10

UWB Alliance Teams with RTLS Open Standards Org Omlox

Feb 22, 2021 | by Claire Swedberg

The joint liaison agreement is aimed at promoting more open standards for UWB and RTLS technologies, as well as easing regulatory demands for UWB power and outdoor use in industrial and other settings.



Webinar Report: How to Implement Smarter Medical Applications with RFID and RTLS

Dec 14, 2020 | by Rich Handley

View the PDFs and recordings from RFID Journal's recent online event.



How to Implement Smarter Medical Applications with RFID & RTLS

Delivering seamless modern health care has its challenges, especially during a pandemic. Manual processes and lack of digitization can hinder [...]



Lighting Company Builds RTLS Into Its Automation System

Dec 2, 2020 | by Claire Swedberg

A system from Cooper Lighting Solutions provides BLE-based data, with Vizzia software for asset and people management via light fixtures, in order to provide indoor locating without a reader infrastructure or batteries.



How to Implement Smarter Medical Applications with RFID & RTLS

Nov 4, 2020 | by Mark Roberti

Delivering seamless modern health care has its challenges, especially during a pandemic. Manual processes and lack of digitization can hinder [...]



RTLS Manages Social Distancing at the Pool

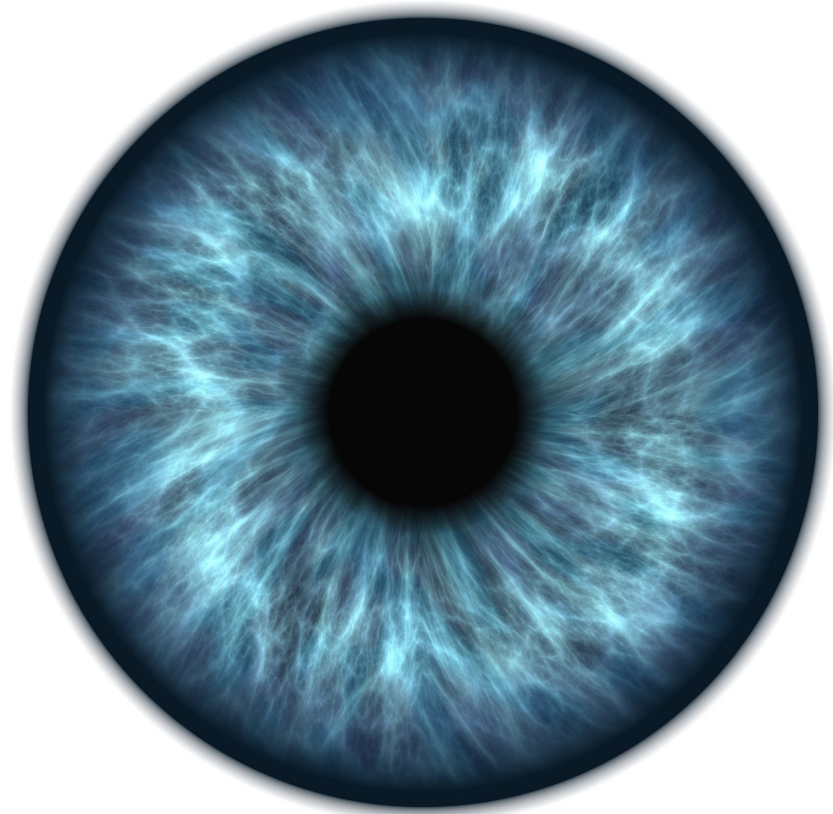


MAY 10

<https://www.rfidjournal.com/>

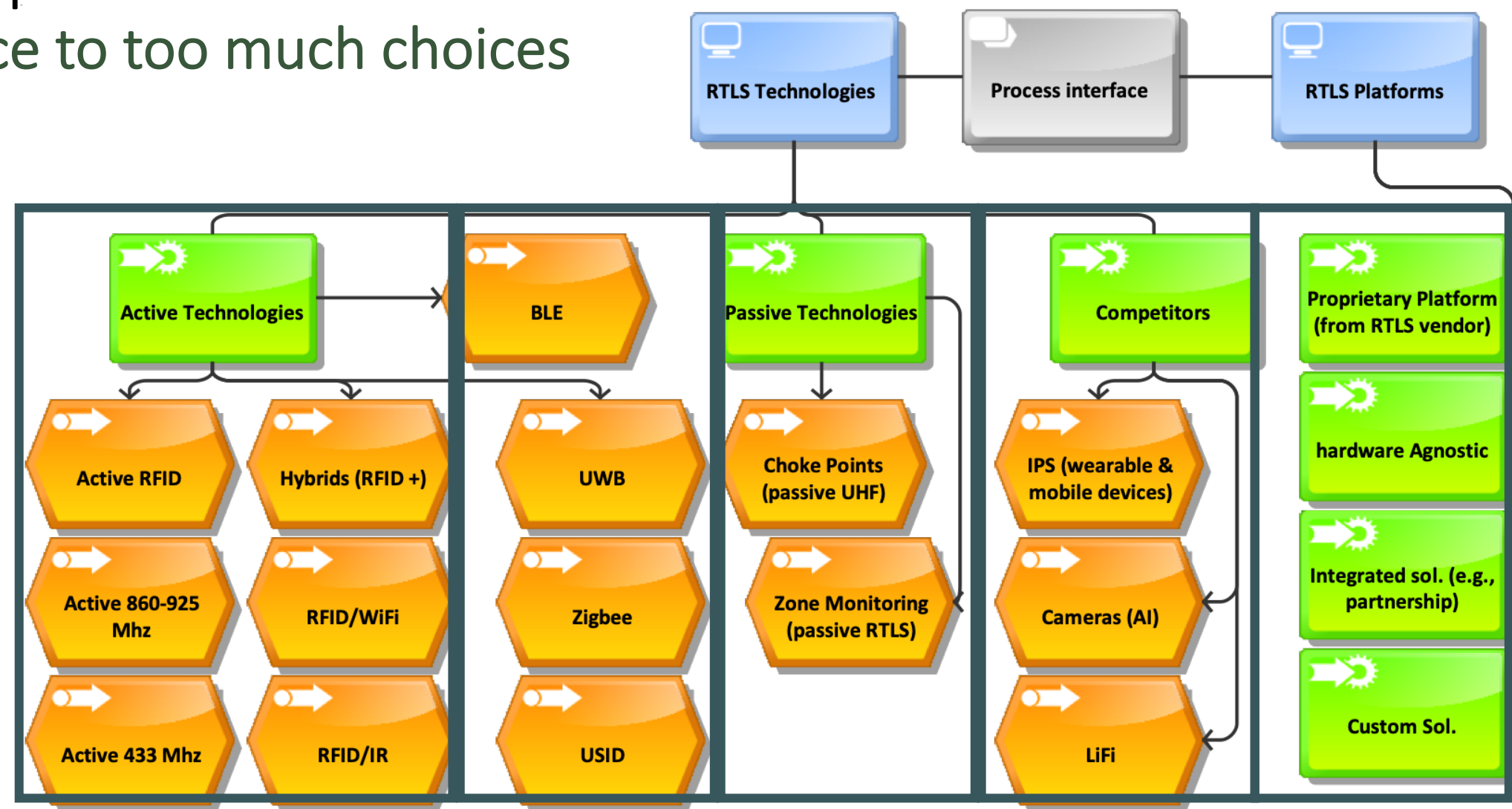
RTLS in 2021: Where Do We Stand?

A glimpse on
the technology

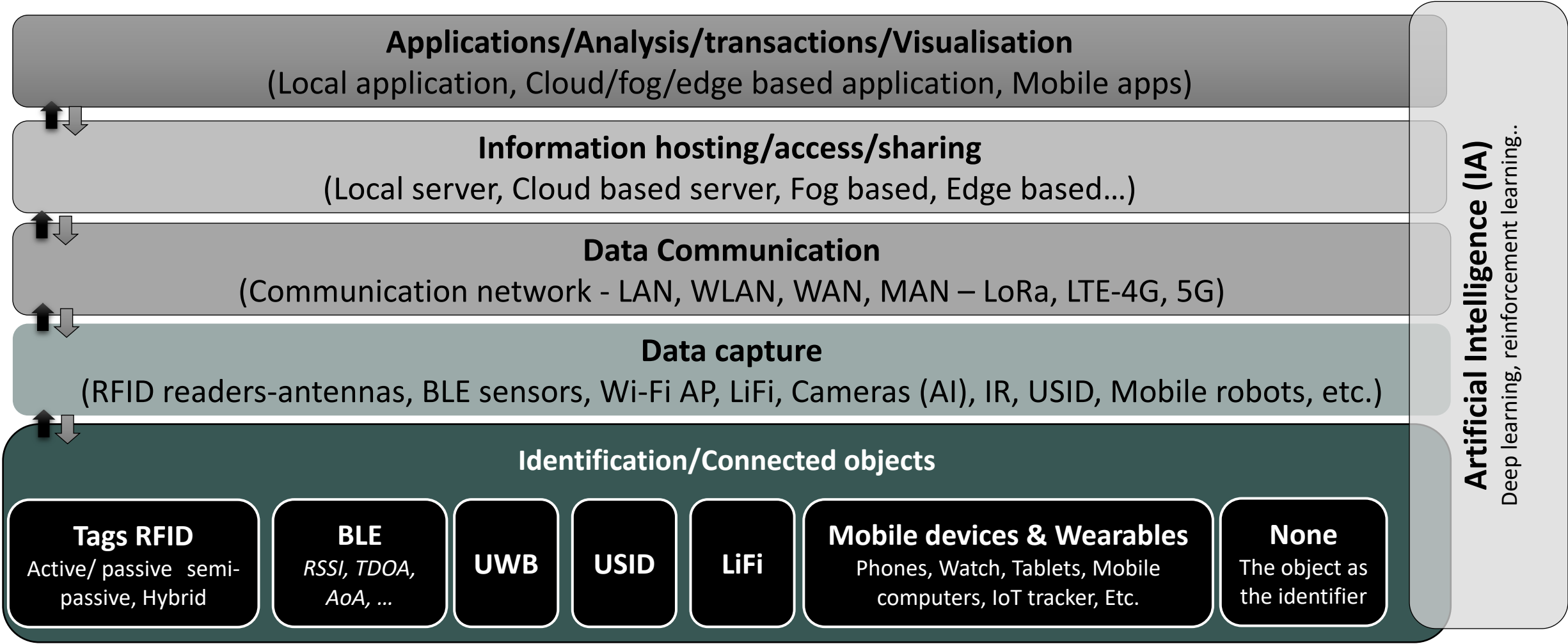


The (non) problem of RTLS

From no choice to too much choices



RTLS In the IoT infrastructure



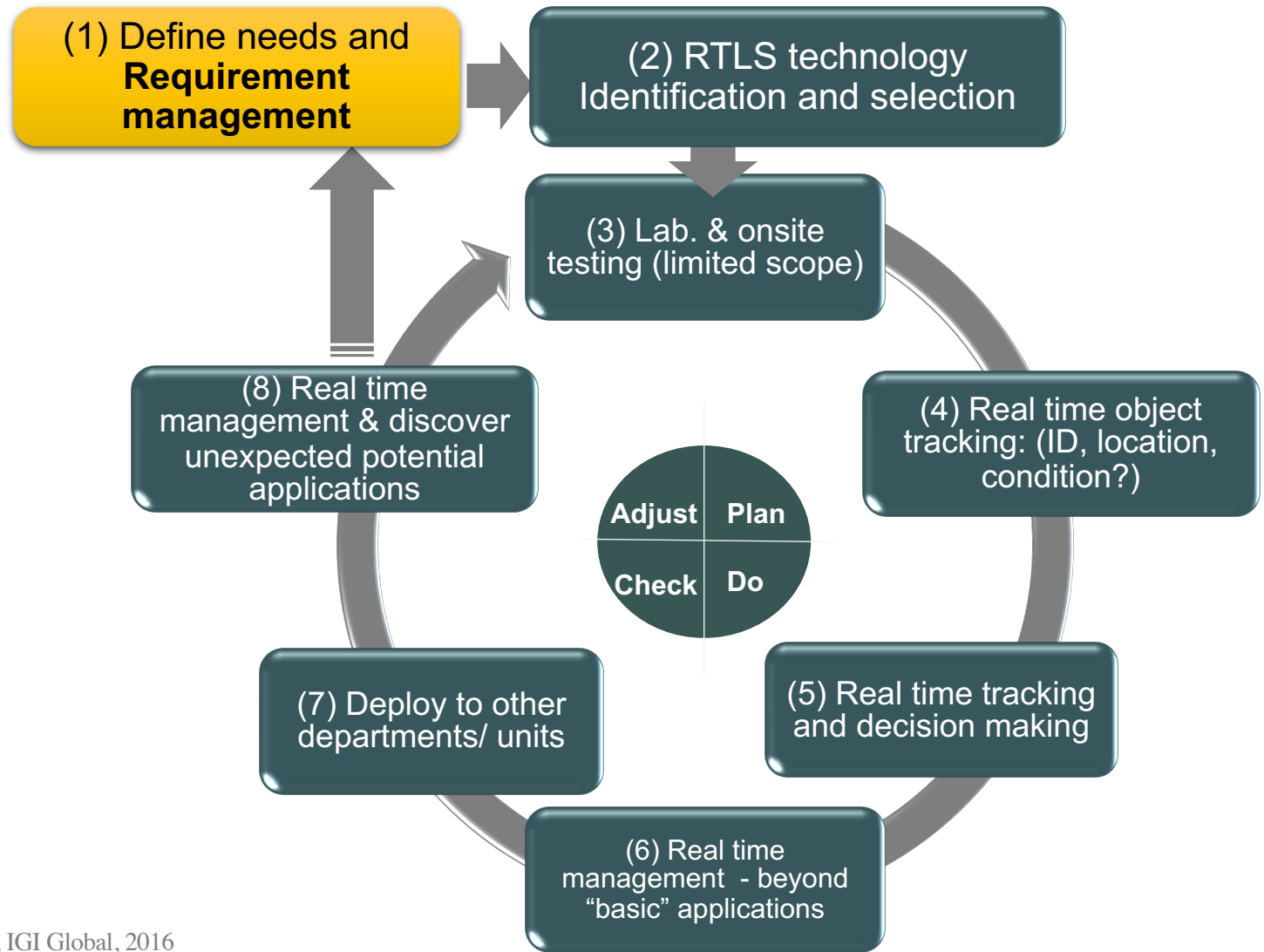
RTLS in 2021: Where Do We Stand?

So...where
should we
start?



Planning your Project

“From (near) real time tracking to operations management and business intelligence”



Source – Adapted from Bendavid Y. (2016). Selecting the Right RTLS in Hospitals.
The Encyclopedia of E-Commerce Development, Implementation, and Management, IGI Global, 2016

RTLS in 2021: Where Do We Stand?

Some criteria
to consider



RTLS comparison

Some criteria -among others

Criteria	TECHNOLOGIES											
				TYPE/FREQUENCY/METHOD								

RTLS comparison

Some criteria -among others

TECHNOLOGIES	Passive UHF RFID			Active RFID			BLE			UWB		...
TYPE/FREQUENCY/METHOD	Fixe	Transi tion	Zone	915 Mhz	433 Mhz	...	RSSI	AoA	...	TDoA	ToF	
TCO (Vs Price)												
Energy –Power source												
Coverage (FOV)												
Accuracy & Precision												
Latency (real time)												
Constraints -Interferences												
Tag performance- capabilities												
Ease of deployment & Scalability												
...												
Software tools, and services												

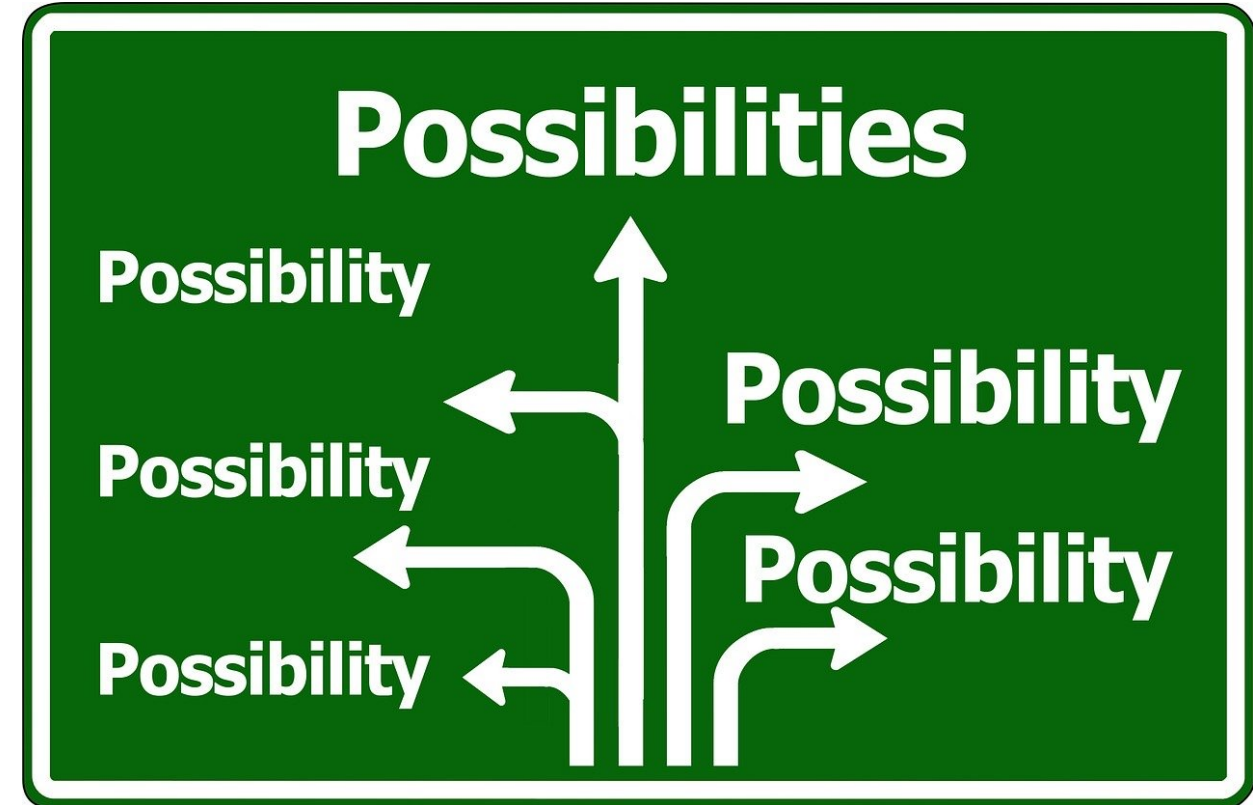
Passive RTLS comparison

From vendor documentation

	Vendor 1 Impinj xArray	Vendor 2 Zebra- ATR7000	Vendor 3 RF-Controls CS-490	Vendor 4 ...
Coverage (sq.ft)	1,500	1,500	10,000	
Location accuracy (ft)	1-1.5	2	1.5 - 3	
Reading distance (ft)	+	++	+++	
Mounting height (ft)	15	12-18	25-50	
Power source	PoE	PoE+	PoE+	
Location	2D	3D	3D	
Platform\OS	ItemSence\Linux	CLAS\Linux	RFC-OS	
...				

RTLS in 2021: Where Do We Stand?

Some Use
Cases



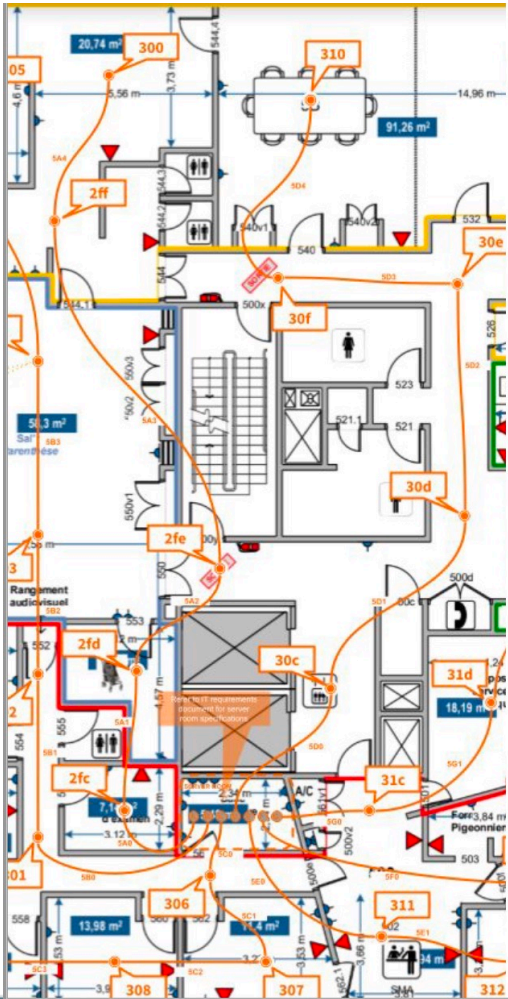
Case 1 – Building Management

Occupancy Analytics

- **Business problem:** Lack of knowledge of the use of spaces
- **Objective:** Improve the management of spaces (reorganize capacity, relocate, redistribute etc.)
- **Potential IoT technologies:** semi-manual or BLE, RFID, UWB etc.
- **KPIs** - Interpretation of sensor data (places, people & assets)
- **Limits of data use:** what do we do now?

Case 1: Occupancy Analytics

Using BLE



CIUSSS Centre Ouest de l'Île de Montréal
Site CLSC Métro



Case 2: Retail Store – using DirAct Identifiers

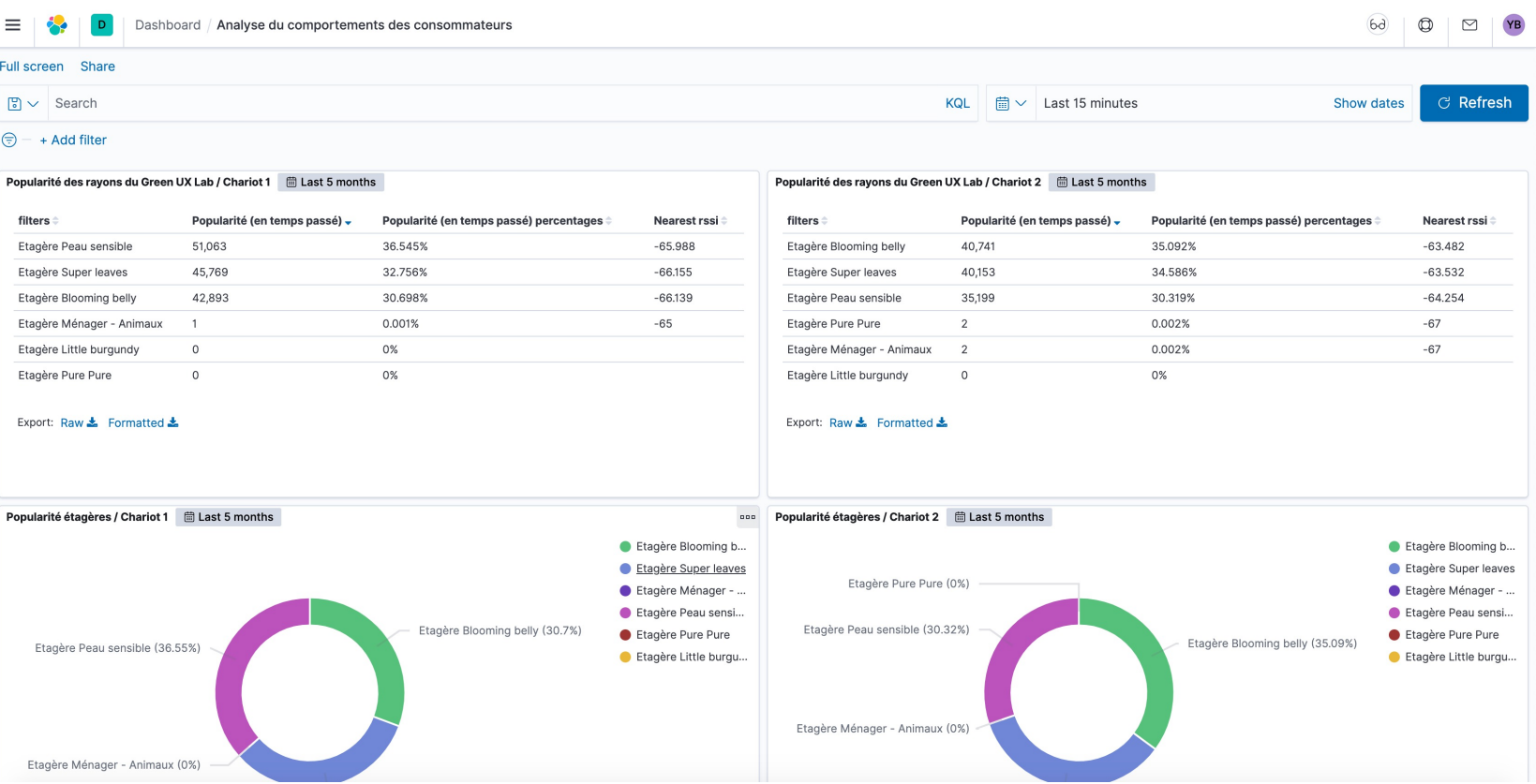
Customer (carts) tracking

- **Business Problem:** no data on shelves visited by the customers
- **Objective of the project:** Increase visibility on customers path in the store
- **Specific constraints:** Possibility to use BLE customer's devices (cell phone, smart watch) - but...not so simple
- **Selected Technologies:** BLE (similar to social distancing logic)
- **KPIs:** upon the business case

Case 2: Retail Store

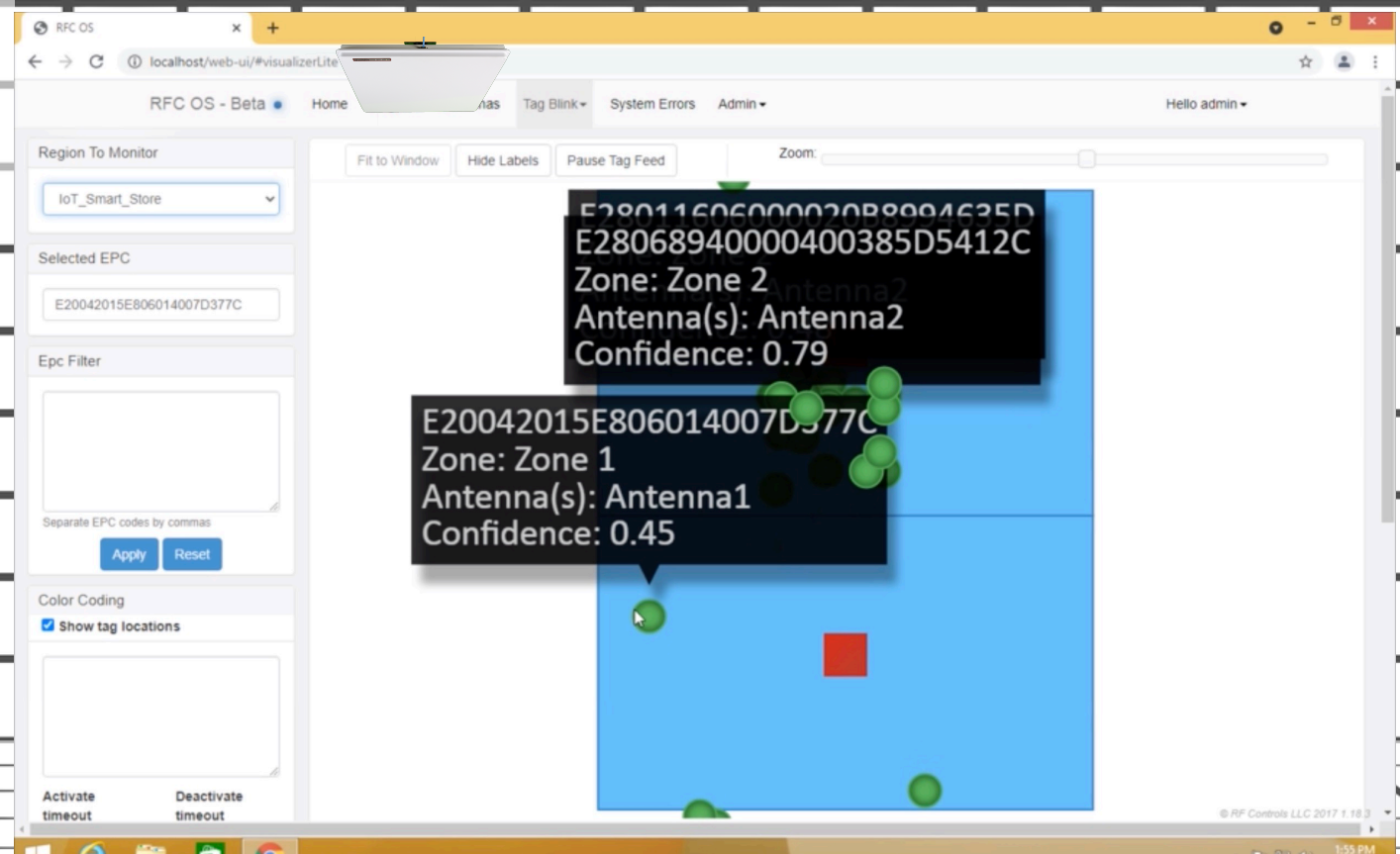
BLE Device-agnostic interaction...and location

Puck.js
BLE Beacon on the shelf
(unique INSTANCE_ID.)



BLE Beacon on the
cart (unique
INSTANCE_ID.)

Case 3: ... Using passive RFID RTLS



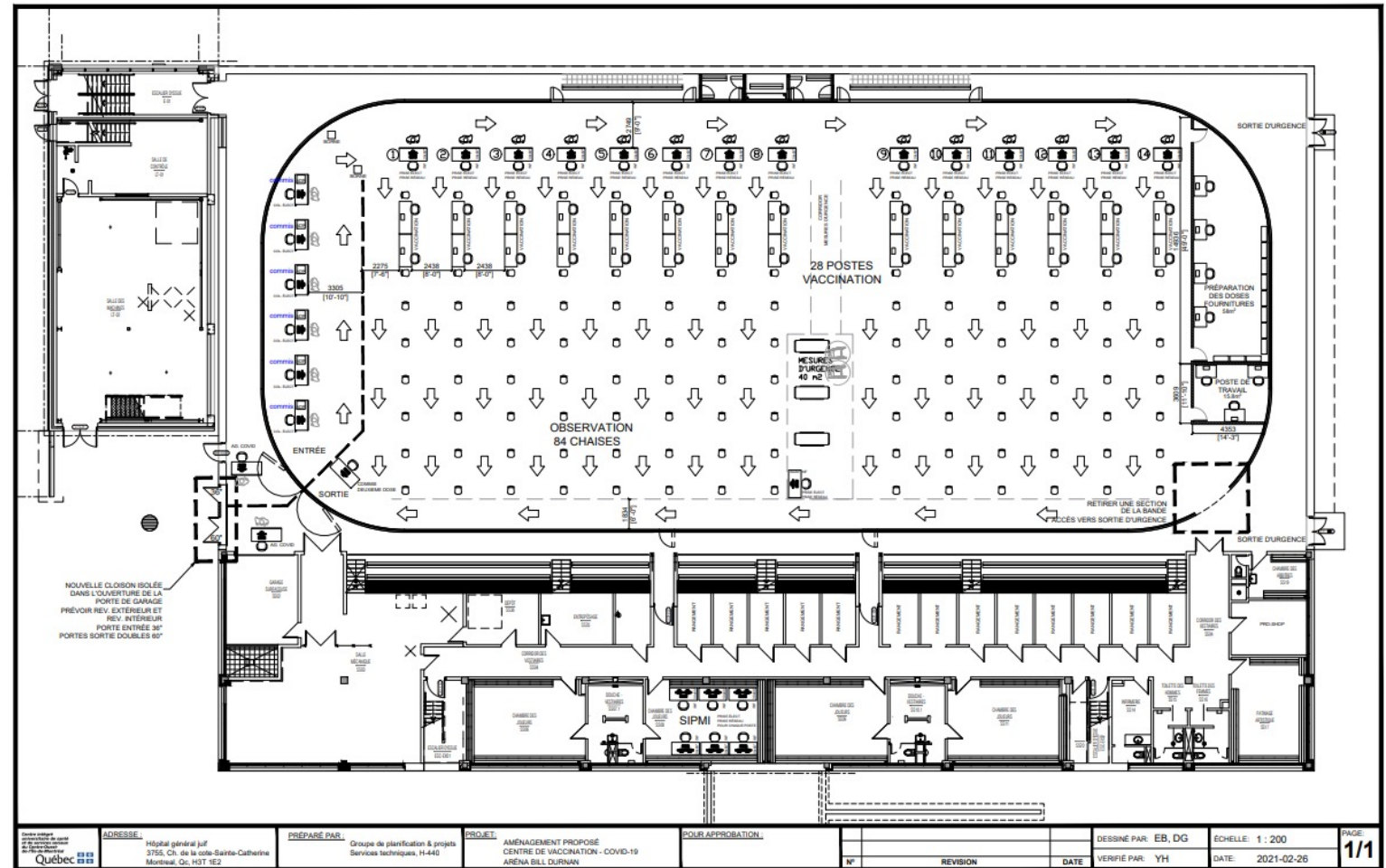
Case 3.1: Vaccination center

Flow Optimisation

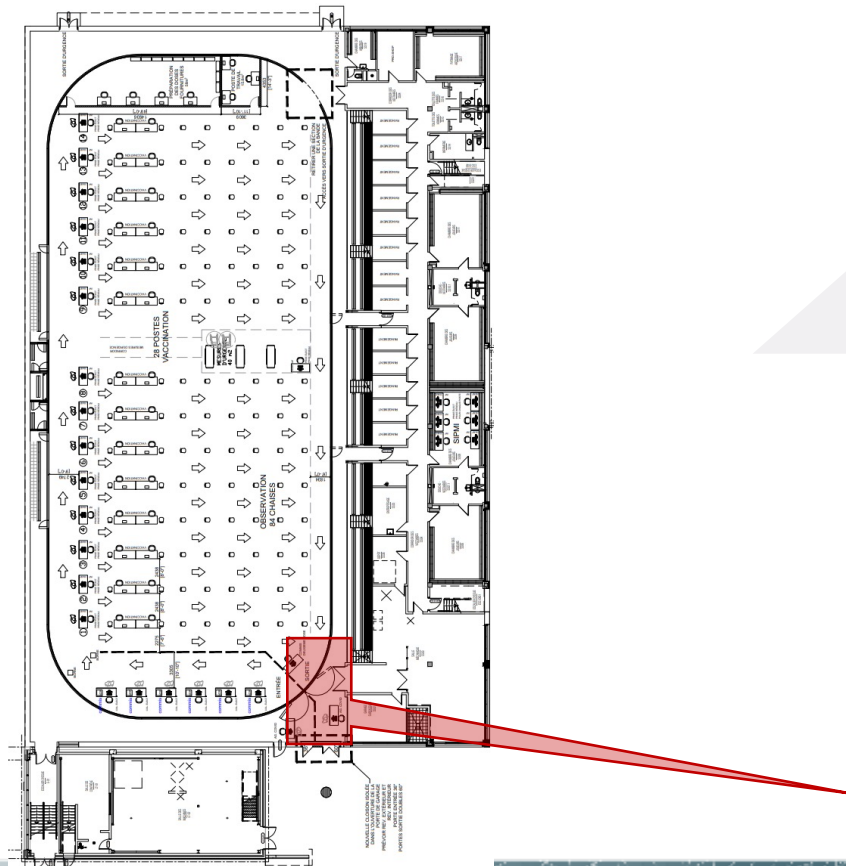
- **Business Problem:** vaccination centers need to be developed in various non standard environments - - need to track patient flow
- **Objective of the project:** Set up safe, connected, efficient vaccinations centers ... And do it quickly
- **Technologies:** passive RTLS + simulation + IoT platform = DT
- **KPIs:** Nb. People vaccinated/day, average vaccination time (process) waiting time vs workstation specific KPIs...

Case 3.1: Covid vaccination center

Flow optimisation



Case 3.1: Covid vaccination center Using RTLS



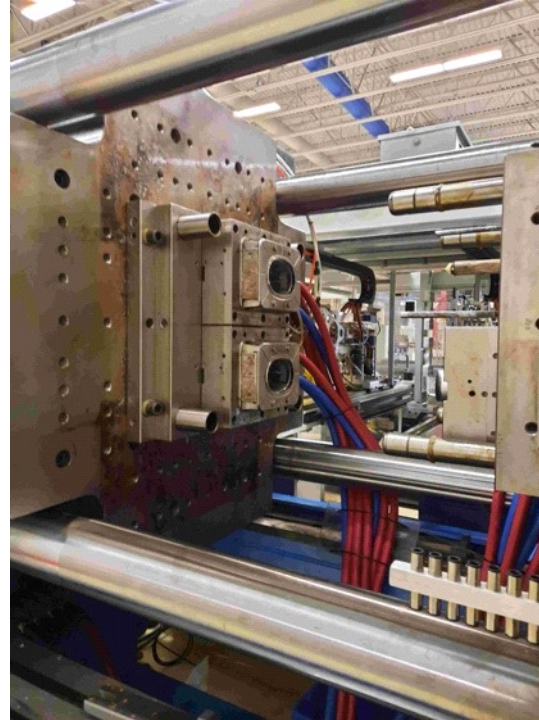
Case 3.2: Manufacturing center

Critical asset tracking

- **Business Problem:** critical assets (molds) misplaced/not found – delay in production
- **Objective of the project:** reduce searching time/ Increase visibility on critical assets
- **Specific constraints:** Wide warehouse, multi-shelve storage, high ceiling, long idle time between production
- **Selected Technologies:** Passive RTLS
- **KPIs:** searching time, cost related to re-planning, cost related to re-machining (if lost), etc.

Case 3.2: Mould tracking

Using passive RFID RTLS...in progress



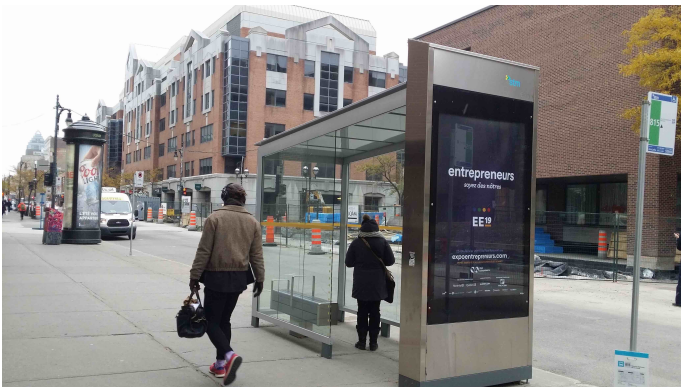
Case 4: Smart bus shelter

Passenger detection

- **Business Problem:** no information on people waiting for the bus
- **Objective of the project:** Have a real time visibility on people waiting in-out the bust shelter
- **Specific constraints:** Un-controlled environment, Un-controlled devices
- **Selected Technologies:** WIP
- **KPIs:** Upon the business case

Case 4: Smart bus shelter

Citizen detection...event the ones we don't want!



Finally what companies want?

Visibility

- Capture data (events)
- Translate data into information's
- Access this information, accurate, precise, updated
- Analyze this information (actual and predictive)
- Take event-based decisions based on this information (*actionable insights*)
- Improve business process performance

Some Trends to watch

- **Multi Options**
 - Active hybrids options
 - Passive RTLS - Reliable technologies & Channel partners
 - BLE on the rise
 - UWB & precision
- **Platforms**
 - From data capture to integration and decision making
- **Computing paradigms**
 - Cloud
 - Edge
- **Integration to IoT platforms**
 - ...+ ...+...+ Protocols (e.g. MQTT, REST API)
- **Security and privacy**



THANK YOU

