Future Proofing Healthcare

Standing still is not an option...



Forces of change are in motion...

Consumerization of healthcare



Shift from responding to illness to sustaining well-being...



Business change



Forge partnerships

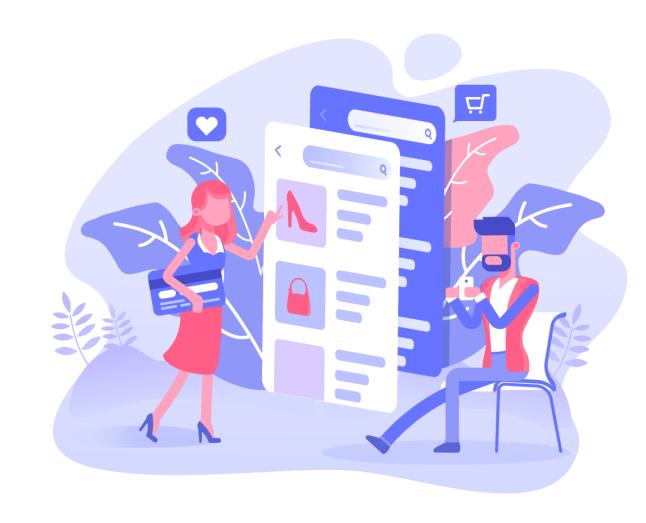


Appeal to consumer

Develop a dynamic strategic workforce plan 3-5 year time horizon



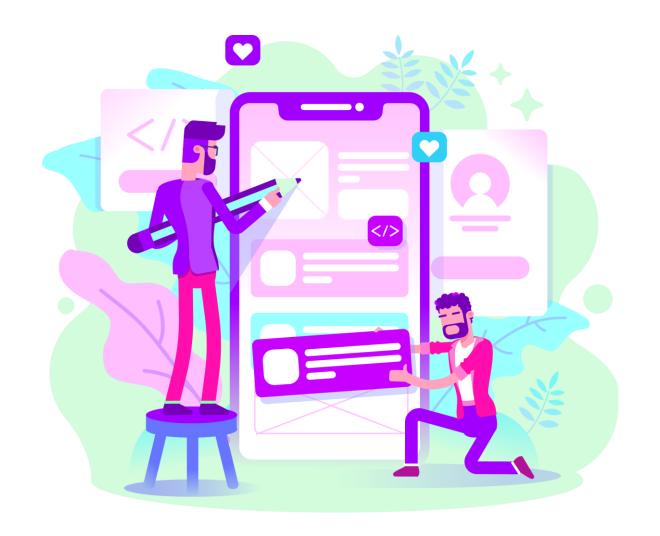
Establish governance and leadership and bring critical stakeholders on the journey



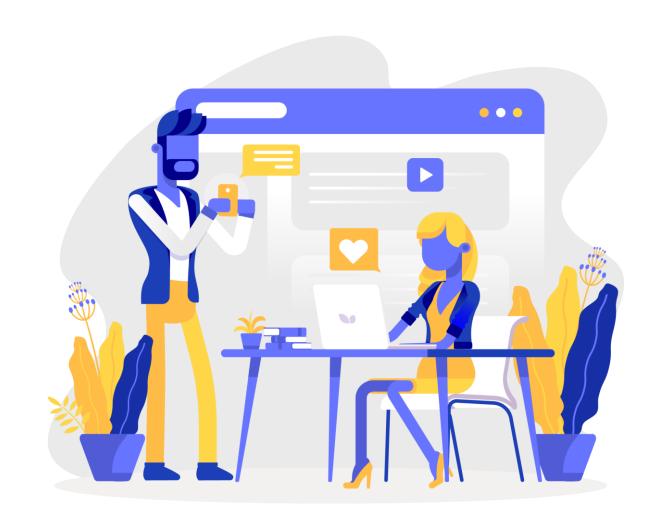
Become a data driven organization



Manage change using leadership practices

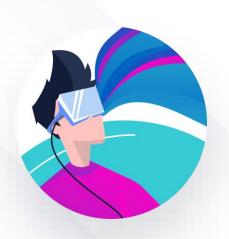


Nurture organizational culture



Update your workforce & recruiting strategy





Al initiatives can help achieve broader strategic priorities...



Improving consumer "stickiness"...



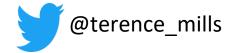
Help improve employee engagement...

CEO Al.io

Terence Mills

A six-time CEO, Terence Mills is the CEO of Al.io, an industry leading data science and engineering company that envisions, conceptualizes, and delivers Al solutions in healthcare, travel, and entertainment. Terence is also a recognized and prestigious member of the Forbes Technology Council and a monthly Forbes.com contributor on the topic of Al. Terence has been recognized as one of the top 50 Al influencers on Twitter in 2018 and 2019. As a sought-after Al thought leader, Terence participates as a keynote speaker to educate and assist business leaders and entrepreneurs about how to harness the power of Al and blockchain to solve business problems.

At Ai.io, Terence is helping to propel advances in productivity by creating of the future of work and changing how people live their lives in ways they could only have imagined. In January of 2019, Al.io announced the launch of Halo Travel, powered by Priceline Partner Network. Halo Travel is the first intelligent, voice-activated, and personalized chat bot for travel that combines virtual payments with the capability to book flight and hotel reservations all via voice. Later this year, Al.io will be delivering innovative Al solutions in healthcare that will seek to improve the quality of care by solving some of the boldest problems in the \$3.65 trillion U.S. healthcare coding and payments industry.





Credit

Endnotes

- 1. SlideShare, "Some impressionistic takeaway from the book of Salim Ismail, Michael S. Malone, and Yuri van Geest, Exponential organizations: Why new organizations are ten times better, faster, and cheaper than yours (and what to do about it)," book summary, May 18, 2017.
- 2. Jeff Schwartz et al, The Future is here, Deloitte, April 2018.
- 3. David Betts and Leslie Korenda, Inside the patient journey: Three key touch points for consumer engagement strategies: Findings from the Deloitte 2018 Health Care Consumer Survey, Deloitte Insights, September 25, 2018.
- 4. Deloitte, 2018 Deloitte millennial survey, 2018.
- 5. Andrew Postlewaite and Dan Silverman, Non-cognitive skills, social success, and labor market outcomes, University of Pennsylvania, March 21, 2006.
- 6. Jeff Schwartz et al, "Reframing the future of work." MIT Sloan Management Review, February 20, 2019.
- 7. Terence Mills, Top Healthcare Trends of 2019, Forbes, May 2019.
- 8. Deloitte Insights, Six Assumptions for Measuring Healthcare Disruption, December 2019